



The ISMS family of standards (ISO 27k)

by Andrey Prozorov, CISM, CIPP/E, CDPSE, LA 27001

www.patreon.com/AndreyProzorov

2.0, 09.10.2023

Agenda

1. The ISO/IEC 27000 family
2. Stages of Publishing a Standard
3. IS Controls for Industries
4. Topic-specific sets (27033-27036)
5. Available languages, pages, and price (examples)
6. ISO 27000
7. ISO 27001
8. ISO 27002
9. ISO 27003
10. ISO 27004
11. ISO 27005
12. ISO 27701
13. ISO 27007 and ISO 27008
14. ISO 27014
15. ISO 27022
16. All standards
17. For Beginners / Advanced / Experts



IT security, cybersecurity and privacy protection are vital for companies and organizations today. The **ISO/IEC 27000 family** of standards keeps them safe.

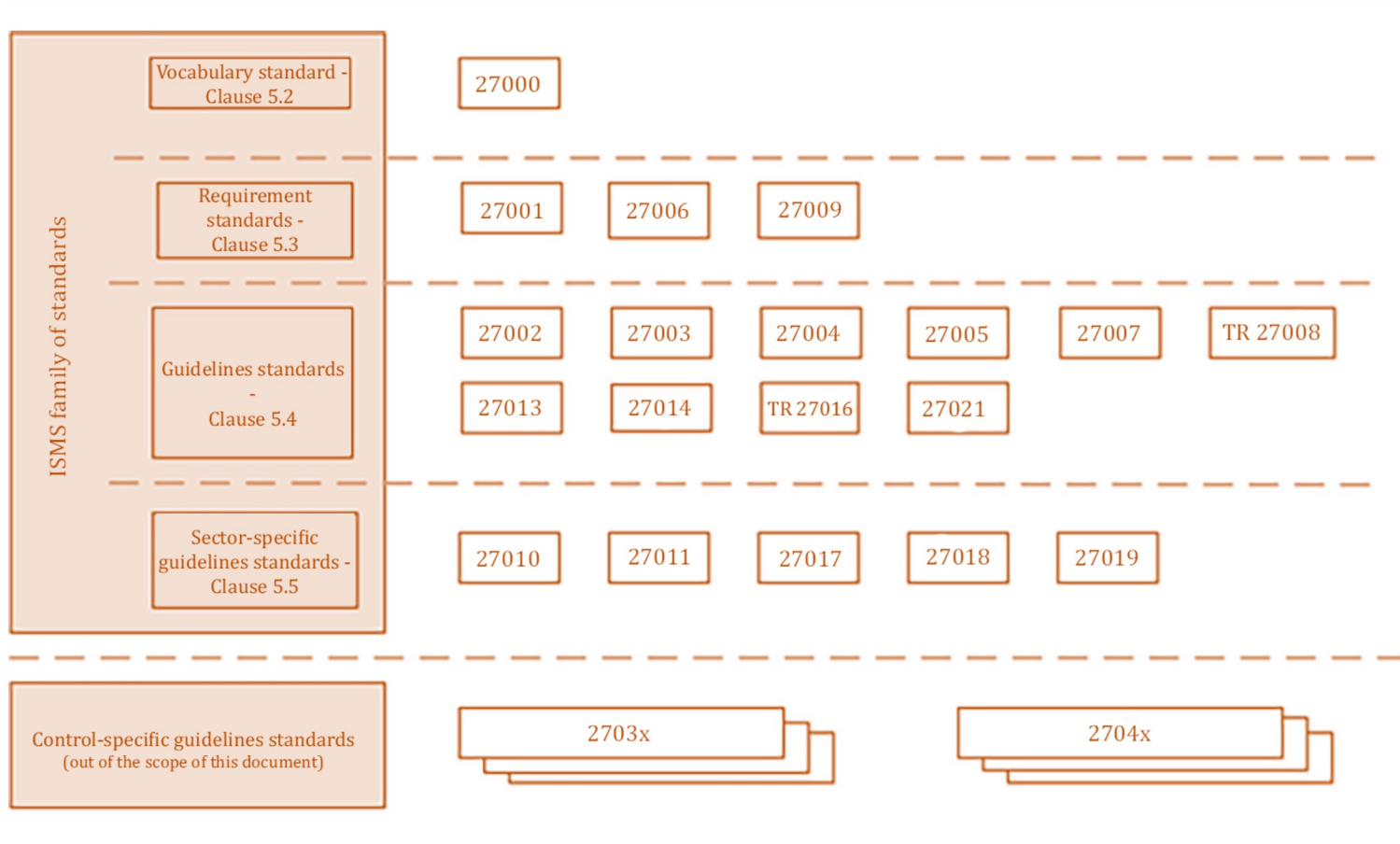
ISO/IEC 27001 is the world's best-known standard for **information security management systems (ISMS)** and their requirements. Additional best practice in data protection and cyber resilience are covered by more than a dozen standards in the ISO/IEC 27000 family. Together, they enable organizations of all sectors and sizes to manage the security of assets such as financial information, intellectual property, employee data and information entrusted by third parties.





An **Information Security Management System (ISMS)** is a systematic approach for establishing, implementing, operating, monitoring, reviewing, maintaining and improving an organization's **information security** to **achieve business objectives**

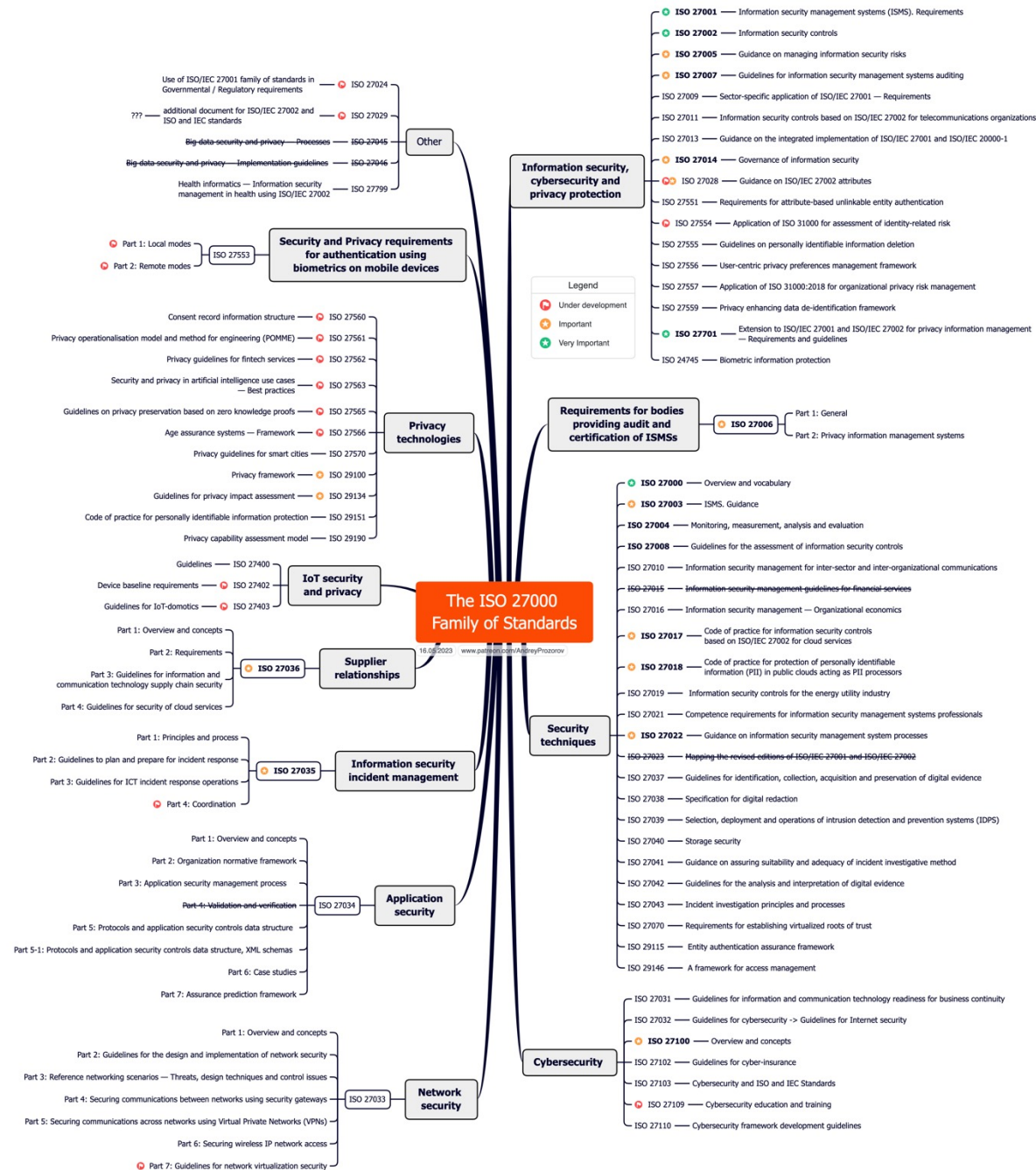
The ISMS family of standards (ISO 27k)



The **ISMS family of standards** includes standards that:

- define requirements for an ISMS and for those certifying such systems
- provide direct support, detailed guidance and/or interpretation for the overall process to establish, implement, maintain, and improve an ISMS
- address sector-specific guidelines for ISMS
- address conformity assessment for ISMS

70+ standards. There's no single list, it changes continuously...



The most important:

1. ISO 27000: ISMS. Overview and vocabulary
2. **ISO 27001: ISMS. Requirements**
3. ISO 27002: Information security controls
4. ISO 27003: ISMS Guidance
5. ISO 27005: Guidance on managing information security risks
6. ISO 27701: Extension to ISO/IEC 27001 and ISO/IEC 27002 for privacy information management (PIMS) — Requirements and guidelines

Valuable:

1. ISO 27004: Monitoring, measurement, analysis and evaluation
2. ISO 27007: Guidelines for information security management systems auditing
3. ISO 27008: Guidelines for the assessment of information security controls
4. ISO 27014: Governance of information security
5. ISO 27022: Guidance on ISMS processes

Stages of Publishing a Standard

Any standard published by ISO goes through these stages:

- 1. Proposal Stage** - an NP (New Project) is under consideration
- 2. Preparatory stage** - a WD (Working Draft) is under consideration
- 3. Committee stage** - a CD (Committee Draft) is under consideration
- 4. Enquiry stage** - a DIS (Draft International Standard) is under consideration
- 5. Approval stage** - an FDIS (Final Draft International Standard) is under consideration
- 6. Publication stage** – an International Standard is being prepared for publication

International harmonized stage codes

STAGE	SUBSTAGE			90 Decision			
	00 Registration	20 Start of main action	60 Completion of main action	92 Repeat an earlier phase	93 Repeat current phase	98 Abandon	99 Proceed
00 Preliminary	00.00 Proposal for new project received	00.20 Proposal for new project under review	00.60 Close of review			00.98 Proposal for new project abandoned	00.99 Approval to ballot proposal for new project
10 Proposal	10.00 Proposal for new project registered	10.20 New project ballot initiated	10.60 Close of voting	10.92 Proposal returned to submitter for further definition		10.98 New project rejected	10.99 New project approved
20 Preparatory	20.00 New project registered in TC/SC work programme	20.20 Working draft (WD) study initiated	20.60 Close of comment period			20.98 Project deleted	20.99 WD approved for registration as CD
30 Committee	30.00 Committee draft (CD) registered	30.20 CD study initiated	30.60 Close of comment period	30.92 CD referred back to Working Group		30.98 Project cancelled	30.99 CD approved for registration as DIS
40 Enquiry	40.00 DIS registered	40.20 DIS ballot initiated: 12 weeks	40.60 Close of voting	40.92 Full report circulated: DIS referred back to TC or SC	40.93 Full report circulated: decision for new DIS ballot	40.98 Project cancelled	40.99 Full report circulated: DIS approved for registration as FDIS
50 Approval	50.00 Final text received or FDIS registered for formal approval	50.20 Proof sent to secretariat or FDIS ballot initiated: 8 weeks	50.60 Close of voting. Proof returned by secretariat	50.92 FDIS or proof referred back to TC or SC		50.98 Project cancelled	50.99 FDIS or proof approved for publication
60 Publication	60.00 International Standard under publication		60.60 International Standard published				
90 Review		90.20 International Standard under systematic review	90.60 Close of review	90.92 International Standard to be revised	90.93 International Standard confirmed		90.99 Withdrawal of International Standard proposed by TC or SC
95 Withdrawal		95.20 Withdrawal ballot initiated	95.60 Close of voting	95.92 Decision not to withdraw International Standard			95.99 Withdrawal of International Standard

IS Controls for Industries

1. *ISO/IEC 27011:2016 Information technology — Security techniques — Code of practice for Information security controls based on ISO/IEC 27002 for telecommunications organizations* [New revision is under development]
- ~~2. *ISO/IEC TR 27015:2012 Information technology — Security techniques — Information security management guidelines for financial services* [Withdrawn]~~
3. *ISO/IEC 27017:2015 Information technology — Security techniques — Code of practice for information security controls based on ISO/IEC 27002 for cloud services* [New revision is under development]
4. *ISO/IEC 27018:2019 Information technology — Security techniques — Code of practice for protection of personally identifiable information (PII) in public clouds acting as PII processors*
5. *ISO/IEC 27019:2017 Information technology — Security techniques — Information security controls for the energy utility industry* [Reviewed and confirmed in 2022]
6. *ISO/IEC AWI TR 27024 ISO/IEC 27001 family of standards references list — Use of ISO/IEC 27001 family of standards in Governmental / Regulatory requirements* [Under development]
7. *ISO 27799:2016 Health informatics — Information security management in health using ISO/IEC 27002* [New revision is under development]

Topic-specific sets

- 1. ISO 27033: Network Security*
- 2. ISO 27034: Application Security*
- 3. ISO 27035: Information security incident management*
- 4. ISO 27036: Supplier relationships*



ISO 27033
Network Security

- *ISO/IEC 27033-1:2015 Information technology — Security techniques — Network security — Part 1: Overview and concepts*
- *ISO/IEC 27033-2:2012 Information technology — Security techniques — Network security — Part 2: Guidelines for the design and implementation of network security*
- *ISO/IEC 27033-3:2010 Information technology — Security techniques — Network security — Part 3: Reference networking scenarios — Threats, design techniques and control issues*
- *ISO/IEC 27033-4:2014 Information technology — Security techniques — Network security — Part 4: Securing communications between networks using security gateways*
- *ISO/IEC 27033-5:2013 Information technology — Security techniques — Network security — Part 5: Securing communications across networks using Virtual Private Networks (VPNs)*
- *ISO/IEC 27033-6:2016 Information technology — Security techniques — Network security — Part 6: Securing wireless IP network access*
- *ISO/IEC 27033-7 Information technology – Network security — Part 7: Guidelines for network virtualization security [**Under development**]*

ISO 27034
Application Security

- *ISO/IEC 27034-1:2011 Information technology — Security techniques — Application security — Part 1: Overview and concepts*
- *ISO/IEC 27034-2:2015 Information technology — Security techniques — Application security — Part 2: Organization normative framework*
- *ISO/IEC 27034-3:2018 Information technology — Application security — Part 3: Application security management process*
- ~~*ISO/IEC DIS 27034-4 Information technology — Security techniques — Application security — Part 4: Validation and verification [Deleted]*~~
- *ISO/IEC 27034-5:2017 Information technology — Security techniques — Application security — Part 5: Protocols and application security controls data structure*
- *ISO/IEC TS 27034-5-1:2018 Information technology — Application security — Part 5-1: Protocols and application security controls data structure, XML schemas*
- *ISO/IEC 27034-6:2016 Information technology — Security techniques — Application security — Part 6: Case studies*
- *ISO/IEC 27034-7:2018 Information technology — Application security — Part 7: Assurance prediction framework*

ISO 27035
Information security
incident management

- *ISO/IEC 27035-1:2023 Information technology — Information security incident management — Part 1: Principles and process*
- *ISO/IEC 27035-2:2023 Information technology — Information security incident management — Part 2: Guidelines to plan and prepare for incident response*
- *ISO/IEC 27035-3:2020 Information technology — Information security incident management — Part 3: Guidelines for ICT incident response operations*
- *ISO/IEC DIS 27035-4 Information technology — Information security incident management — Part 4: Coordination [**Under development**]*

ISO 27036
Supplier relationships

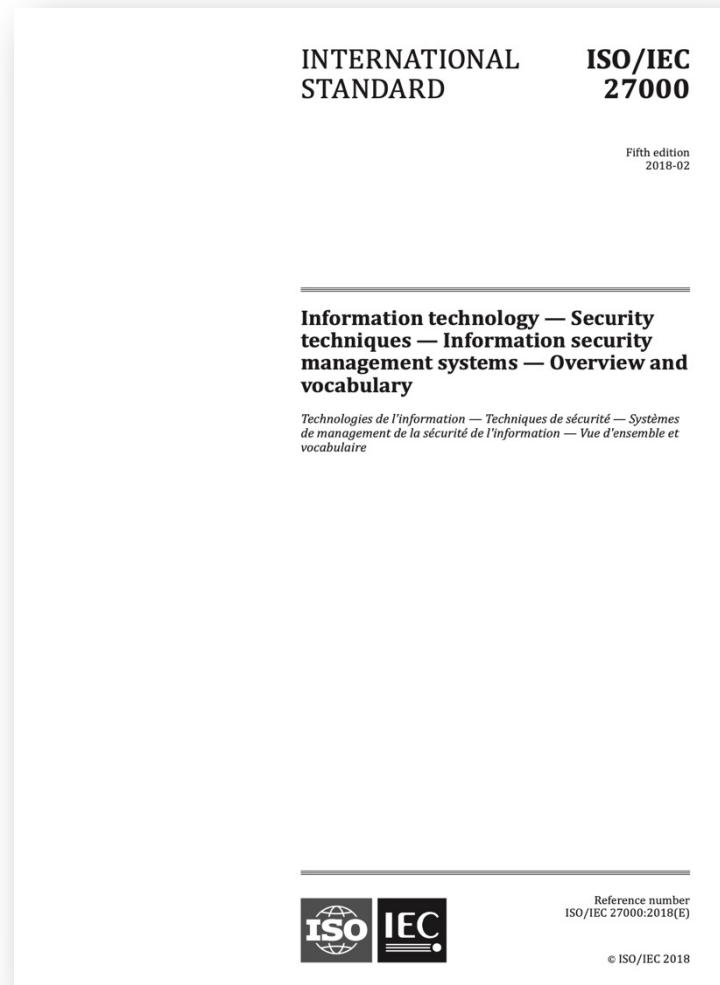
- *ISO/IEC 27036-1:2021 Cybersecurity — Supplier relationships — Part 1: Overview and concepts*
- *ISO/IEC 27036-2:2022 Cybersecurity — Supplier relationships — Part 2: Requirements*
- *ISO/IEC 27036-3:2023 Cybersecurity — Supplier relationships — Part 3: Guidelines for hardware, software, and services supply chain security*
- *ISO/IEC 27036-4:2016 Information technology — Security techniques — Information security for supplier relationships — Part 4: Guidelines for security of cloud services*

Available languages,
pages, and price
(ISO.org)

ISO 27000:2018	English, French	27 pages	CHF 174, but it is a Publicly Available Standard
ISO 27001:2022	English, French	19 pages	CHF 124
ISO 27002:2022	English, French	152 pages	CHF 208
ISO 27003:2017	English	45 pages	CHF 166
ISO 27004:2016	English	58 pages	CHF 187
ISO 27005:2022	English, French	62 pages	CHF 187
ISO 27701:2019	English, French	66 pages	CHF 187

Swiss franc (CHF) \approx EUR

ISO 27000 Overview and vocabulary



ISO/IEC 27000:2018 provides **the overview** of **information security management systems (ISMS)**.

It also provides terms and definitions commonly used in the ISMS family of standards. This document is applicable to all types and sizes of organization (e.g. commercial enterprises, government agencies, not-for-profit organizations).

The terms and definitions provided in this document

- cover commonly used terms and definitions in the ISMS family of standards;
- do not cover all terms and definitions applied within the ISMS family of standards; and
- do not limit the ISMS family of standards in defining new terms for use.

Number of pages: 27

- a) information security policy, objectives, and activities aligned with objectives
- b) an approach and framework for designing, implementing, monitoring, maintaining, and improving information security consistent with the organizational culture
- c) visible support and commitment from all levels of management, especially top management
- d) an understanding of information asset protection requirements achieved through the application of information security risk management (see ISO/IEC 27005)
- e) an effective information security awareness, training and education programme, informing all employees and other relevant parties of their information security obligations set forth in the information security policies, standards, etc., and motivating them to act accordingly
- f) an effective information security incident management process
- g) an effective business continuity management approach
- h) a measurement system used to evaluate performance in information security management and feedback suggestions for improvement



ISO/IEC 27000:2018 Information technology – Security techniques – Information security management systems – Overview and vocabulary

Intro

- It provides the overview of information security management systems (ISMS)
- It also provides terms and definitions commonly used in the ISMS family of standards

The aim of continual improvement of an ISMS is to increase the probability of achieving objectives concerning the preservation of the confidentiality, availability and integrity of information

The focus of continual improvement is seeking opportunities for improvement and not assuming that existing management activities are good enough or as good as they can



- a) analyzing and evaluating the existing situation to identify areas for improvement
- b) establishing the objectives for improvement
- c) searching for possible solutions to achieve the objectives
- d) evaluating these solutions and making a selection
- e) implementing the selected solution
- f) measuring, verifying, analysing and evaluating results of the implementation to determine that the objectives have been met
- g) formalizing changes



- a) identify information assets and their associated information security requirements
- b) assess information security risks and treat information security risks
- c) select and implement relevant controls to manage unacceptable risks
- d) monitor, maintain and improve the effectiveness of controls associated with the organization's information assets



- a) satisfy the information security requirements of customers and other stakeholders
- b) improve an organization's plans and activities
- c) meet the organization's information security objectives
- d) comply with regulations, legislation and industry mandates
- e) manage information assets in an organized way that facilitates continual improvement and adjustment to current organizational goals



- a) achieve greater assurance that its information assets are adequately protected against threats on a continual basis
- b) maintain a structured and comprehensive framework for identifying and assessing information security risks, selecting and applying applicable controls, and measuring and improving their effectiveness
- c) continually improve its control environment
- d) effectively achieve legal and regulatory compliance



- a) ISMS consists of the policies, procedures, guidelines, and associated resources and activities, collectively managed by an organization, in the pursuit of protecting its information assets
- b) An ISMS is a systematic approach for establishing, implementing, operating, monitoring, reviewing, maintaining and improving an organization's information security to achieve business objectives.

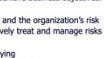


It is based on a risk assessment and the organization's risk acceptance levels designed to effectively treat and manage risks

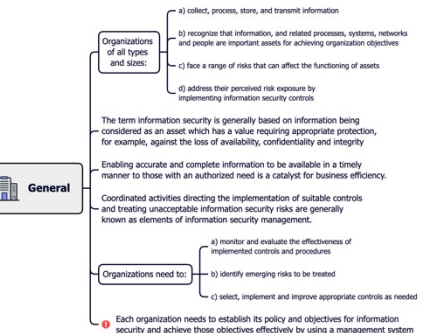
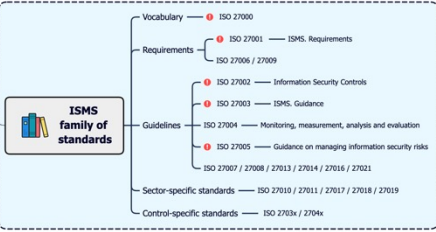
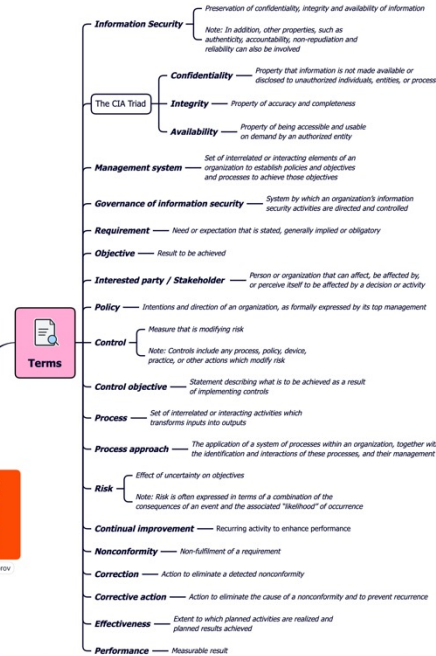
Analysing requirements for the protection of information assets and applying appropriate controls to ensure the protection of these information assets



- a) awareness of the need for information security
- b) assignment of responsibility for information security
- c) incorporating management commitment and the interests of stakeholders
- d) enhancing societal values



- e) risk assessments determining appropriate controls to reach acceptable levels of risk
- f) security incorporated as an essential element of information networks and systems
- g) active prevention and detection of information security incidents
- h) ensuring a comprehensive approach to information security management
- i) continual reassessment of information security and making of modifications as appropriate

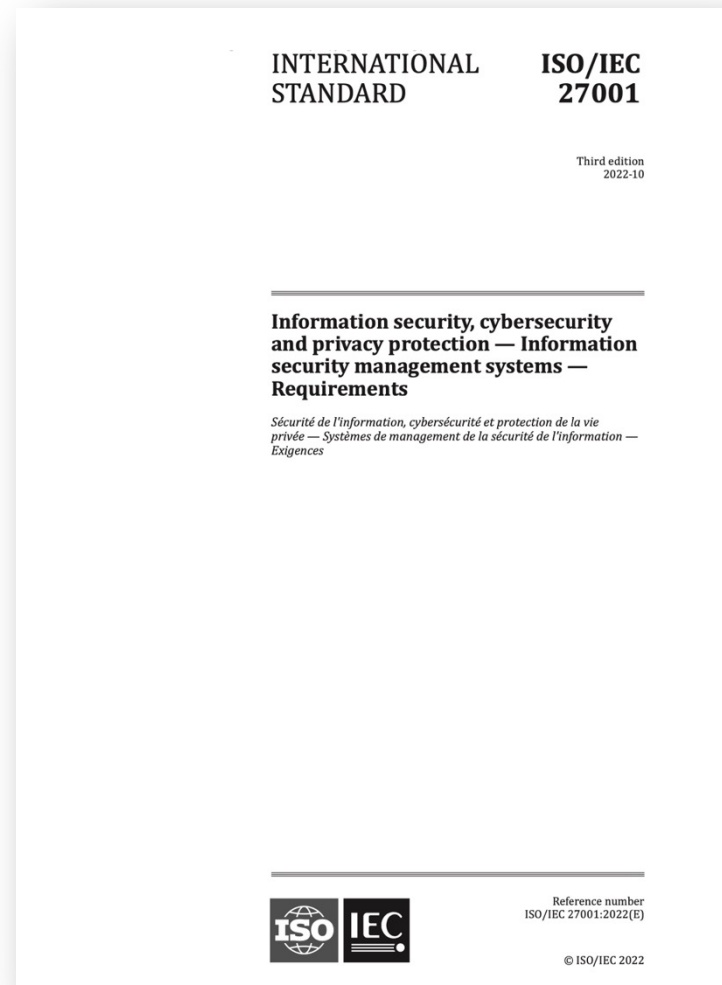


Contents

	Page
Foreword	iv
Introduction	v
1 Scope	1
2 Normative references	1
3 Terms and definitions	1
4 Information security management systems	11
4.1 General.....	11
4.2 What is an ISMS?.....	11
4.2.1 Overview and principles.....	11
4.2.2 Information.....	12
4.2.3 Information security.....	12
4.2.4 Management.....	12
4.2.5 Management system.....	13
4.3 Process approach.....	13
4.4 Why an ISMS is important.....	13
4.5 Establishing, monitoring, maintaining and improving an ISMS.....	14
4.5.1 Overview.....	14
4.5.2 Identifying information security requirements.....	14
4.5.3 Assessing information security risks.....	15
4.5.4 Treating information security risks.....	15
4.5.5 Selecting and implementing controls.....	15
4.5.6 Monitor, maintain and improve the effectiveness of the ISMS.....	16
4.5.7 Continual improvement.....	16
4.6 ISMS critical success factors.....	17
4.7 Benefits of the ISMS family of standards.....	17
5 ISMS family of standards	18
5.1 General information.....	18
5.2 Standard describing an overview and terminology: ISO/IEC 27000 (this document).....	19
5.3 Standards specifying requirements.....	19
5.3.1 ISO/IEC 27001.....	19
5.3.2 ISO/IEC 27006.....	20
5.3.3 ISO/IEC 27009.....	20
5.4 Standards describing general guidelines.....	20
5.4.1 ISO/IEC 27002.....	20
5.4.2 ISO/IEC 27003.....	20
5.4.3 ISO/IEC 27004.....	21
5.4.4 ISO/IEC 27005.....	21
5.4.5 ISO/IEC 27007.....	21
5.4.6 ISO/IEC TR 27008.....	21
5.4.7 ISO/IEC 27013.....	22
5.4.8 ISO/IEC 27014.....	22
5.4.9 ISO/IEC TR 27016.....	22
5.4.10 ISO/IEC 27021.....	22
5.5 Standards describing sector-specific guidelines.....	23
5.5.1 ISO/IEC 27010.....	23
5.5.2 ISO/IEC 27011.....	23
5.5.3 ISO/IEC 27017.....	23
5.5.4 ISO/IEC 27018.....	24
5.5.5 ISO/IEC 27019.....	24
5.5.6 ISO 27799.....	25

Bibliography..... **26**

ISO 27001 ISMS Requirements



This standard specifies the **requirements** for establishing, implementing, maintaining and continually improving an **information security management system (ISMS)** within the context of the organization.

This document also includes requirements for the assessment and treatment of information security risks tailored to the needs of the organization.

The requirements set out in this document are generic and are intended to be applicable to all organizations, regardless of type, size or nature.

Excluding any of the requirements specified in Clauses 4 to 10 is not acceptable when an organization claims **conformity** to this document.

Number of pages: 19

Legend

- ★ New 2022
- 📄 Required Documents, 27007
- 🚨 Important

Annex A. Information Security Control Reference

- A.5. Organizational controls (37)
- A.6. People controls (8)
- A.7. Physical controls (14)
- A.8. Technological controls (34)

ISO 27001:2022 Information security management systems (ISMS)

Intro

ISO 27001:2022 Information security, cybersecurity and privacy protection — Information security management systems — Requirements

This document specifies the requirements for establishing, implementing, maintaining and continually improving an information security management system within the context of the organization

This document also includes requirements for the assessment and treatment of information security risks tailored to the needs of the organization.

The requirements set out in this document are generic and are intended to be applicable to all organizations, regardless of type, size or nature.

🚨 Excluding any of the requirements specified in Clauses 4 to 10 is not acceptable when an organization claims conformity to this document.

Terms

Management system — Set of interrelated or interacting elements of an organization to establish policies and objectives and processes to achieve those objectives

Information Security — Preservation of confidentiality, integrity and availability of information

Control — Measure that is modifying risk
Note: Controls include any process, policy, device, practice, or other actions which modify risk

Control objective — Statement describing what is to be achieved as a result of implementing controls

4. Context of the organization

4.1 Understanding the organization and its context

4.2 Understanding the needs and expectations of interested parties

4.3 Determining the scope of the information security management system — 📄 1. Scope of the ISMS

4.4 Information security management system

5. Leadership

5.1 Leadership and commitment

5.2 Policy — 📄 2. Information Security Policy

5.3 Organizational roles, responsibilities and authorities

6. Planning

6.1 Actions to address risks and opportunities

6.1.1 General

6.1.2 Information security risk assessment — 📄 3. Information security risk assessment process

6.1.3 Information security risk treatment — 📄 4. Information security risk treatment process
 📄 5. Statement of Applicability (SoA)

6.2 Information security objectives and planning to achieve them — 📄 6. Information security objectives

🌱 6.3 Planning of changes

8. Operation

📄 9. Operational planning and control (set) — 8.1 Operational planning and control

📄 10. Results of the information security risk assessments — 8.2 Information security risk assessment

📄 11. Results of the information security risk treatment — 8.3 Information security risk treatment

7. Support

7.1 Resources

📄 7. Evidence of competence — 7.2 Competence

7.3 Awareness

7.4 Communication

📄 8. Documented information determined by the organization as being necessary for the effectiveness of the ISMS (set) — 7.5.1 General

7.5.2 Creating and updating

7.5.3 Control of documented information

9. Performance evaluation

10.1 Continual improvement

10.2 Nonconformity and corrective action

15. Evidence of the nature of the nonconformities and any subsequent actions taken

16. Evidence of the results of any corrective action

12. Evidence of the monitoring and measurement results — 9.1 Monitoring, measurement, analysis and evaluation

9.2.1 General

9.2 Internal audit

13. Evidence of the audit programme(s) and the audit results — 9.2.2 Internal audit programme

9.3.1 General

9.3 Management review

9.3.2 Management review inputs

14. Evidence of the results of management reviews — 9.3.3 Management review results

10. Improvement

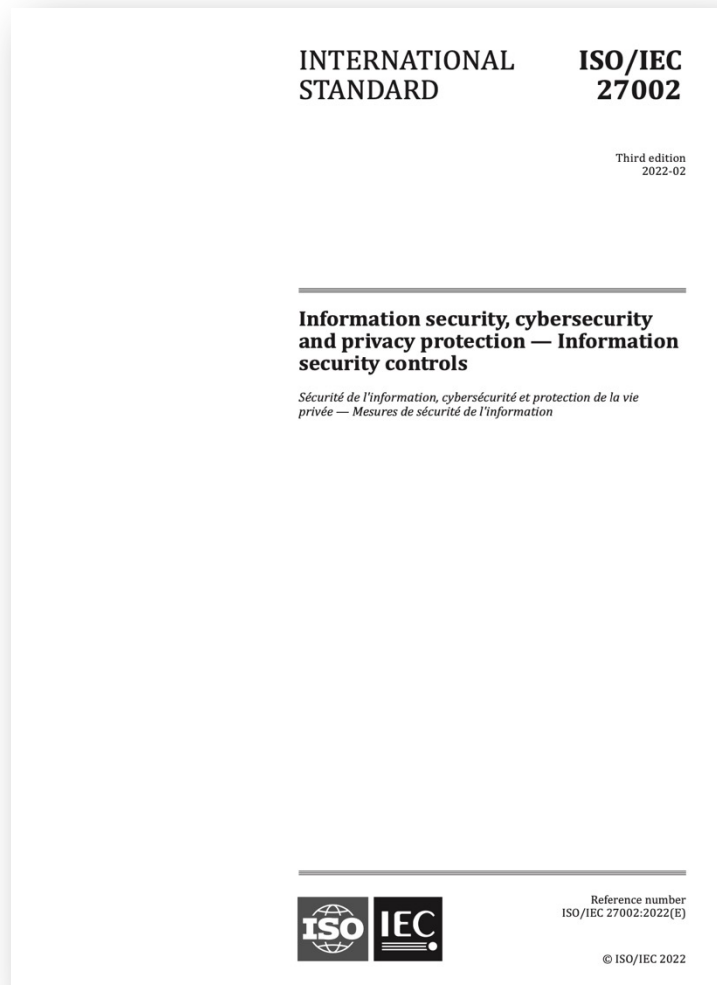
3.3 | 10.07.2023 | www.patreon.com/AndreyProzorov

ISO 27001:2022. ISMS Requirements and Information security controls

5. Organizational controls	6. People controls	8. Technological controls
<ul style="list-style-type: none"> 5.1. Policies for information security 5.2. Information security roles and responsibilities 5.3. Segregation of duties 5.4. Management responsibilities 5.5. Contact with authorities 5.6. Contact with special interest groups 5.7. Threat intelligence 5.8. Information security in project management 5.9. Inventory of information and other associated assets 5.10. Acceptable use of information and other associated assets 5.11. Return of assets 5.12. Classification of information 5.13. Labelling of information 5.14. Information transfer 5.15. Access control 5.16. Identity management 5.17. Authentication information 5.18. Access rights 5.19. Information security in supplier relationships 5.20. Addressing information security within supplier agreements 5.21. Managing information security in the ICT supply chain 5.22. Monitoring, review and change management of supplier services 5.23. Information security for use of cloud services 5.24. Information security incident management planning and preparation 5.25. Assessment and decision on information security events 5.26. Response to information security incidents 5.27. Learning from information security incidents 5.28. Collection of evidence 5.29. Information security during disruption 5.30. ICT readiness for business continuity 5.31. Legal, statutory, regulatory and contractual requirements 5.32. Intellectual property rights 5.33. Protection of records 5.34. Privacy and protection of PII 5.35. Independent review of information security 5.36. Compliance with policies, rules and standards for information security 5.37. Documented operating procedures 	<ul style="list-style-type: none"> 6.1. Screening 6.2. Terms and conditions of employment 6.3. Information security awareness, education and training 6.4. Disciplinary process 6.5. Responsibilities after termination or change of employment 6.6. Confidentiality or non-disclosure agreements 6.7. Remote working 6.8. Information security event reporting <div style="background-color: #f4a460; text-align: center; padding: 5px; margin: 10px 0;">7. Physical controls</div> <ul style="list-style-type: none"> 7.1. Physical security perimeter 7.2. Physical entry 7.3. Securing offices, rooms and facilities 7.4. Physical security monitoring 7.5. Protecting against physical and environmental threats 7.6. Working in secure areas 7.7. Clear desk and clear screen 7.8. Equipment siting and protection 7.9. Security of assets off-premises 7.10. Storage media 7.11. Supporting utilities 7.12. Cabling security 7.13. Equipment maintenance 7.14. Secure disposal or re-use of equipment <div style="border: 1px solid black; background-color: #f4a460; padding: 10px; margin: 10px 0;"> <p style="text-align: center;">ISMS Requirements (ISO 27001)</p> <p>4. Context of the organization <small>4.1 Understanding the organization and its context / 4.2 Understanding the needs and expectations of interested parties / 4.3 Determining the scope of the ISMS / 4.4 ISMS</small></p> <p>5. Leadership <small>5.1 Leadership and commitment / 5.2 Policy / 5.3 Organizational roles, responsibilities and authorities</small></p> <p>6. Planning <small>6.1 Actions to address risks and opportunities / 6.2 Information security objectives and planning to achieve them / 6.3 Planning of changes</small></p> <p>7. Support <small>7.1 Resources / 7.2 Competence / 7.3 Awareness / 7.4 Communication / 7.5 Documented information</small></p> <p>8. Operation <small>8.1 Operational planning and control / 8.2 Information security risk assessment / 8.3 Information security risk treatment</small></p> <p>9. Performance evaluation <small>9.1 Monitoring, measurement, analysis and evaluation / 9.2 Internal audit / 9.3 Management review</small></p> <p>10. Improvement <small>10.1 Continual improvement / 10.2 Nonconformity and corrective action</small></p> </div>	<ul style="list-style-type: none"> 8.1. User endpoint devices 8.2. Privileged access rights 8.3. Information access restriction 8.4. Access to source code 8.5. Secure authentication 8.6. Capacity management 8.7. Protection against malware 8.8. Management of technical vulnerabilities 8.9. Configuration management 8.10. Information deletion 8.11. Data masking 8.12. Data leakage prevention 8.13. Information backup 8.14. Redundancy of information processing facilities 8.15. Logging 8.16. Monitoring activities 8.17. Clock synchronization 8.18. Use of privileged utility programs 8.19. Installation of software on operational systems 8.20. Network security 8.21. Security of network services 8.22. Segregation of networks 8.23. Web filtering 8.24. Use of cryptography 8.25. Secure development life cycle 8.26. Application security requirements 8.27. Secure system architecture and engineering principles 8.28. Secure coding 8.29. Security testing in development and acceptance 8.30. Outsourced development 8.31. Separation of development, test and production environments 8.32. Change management 8.33. Test information 8.34. Protection of information systems during audit testing

*New controls, 2022

ISO 27002 Information Security controls



This document provides a reference set of generic **information security controls** including implementation guidance. This document is designed to be used by organizations:

- a) within the context of an information security management system (ISMS) based on ISO/IEC 27001;
- b) for implementing information security controls based on internationally recognized best practices;
- c) for developing organization-specific information security management guidelines.

Number of pages: 152

Control: *measure that is modifying risk*

Note 1 to entry: Controls include any process, policy, device, practice, or other actions which modify risk

Note 2 to entry: It is possible that controls not always exert the intended or assumed modifying effect

5.1 Policies for information security

Control type	Information security properties	Cybersecurity concepts	Operational capabilities	Security domains
#Preventive	#Confidentiality #Integrity #Availability	#Identify	#Governance	#Governance_and_Eco-system #Resilience

Control

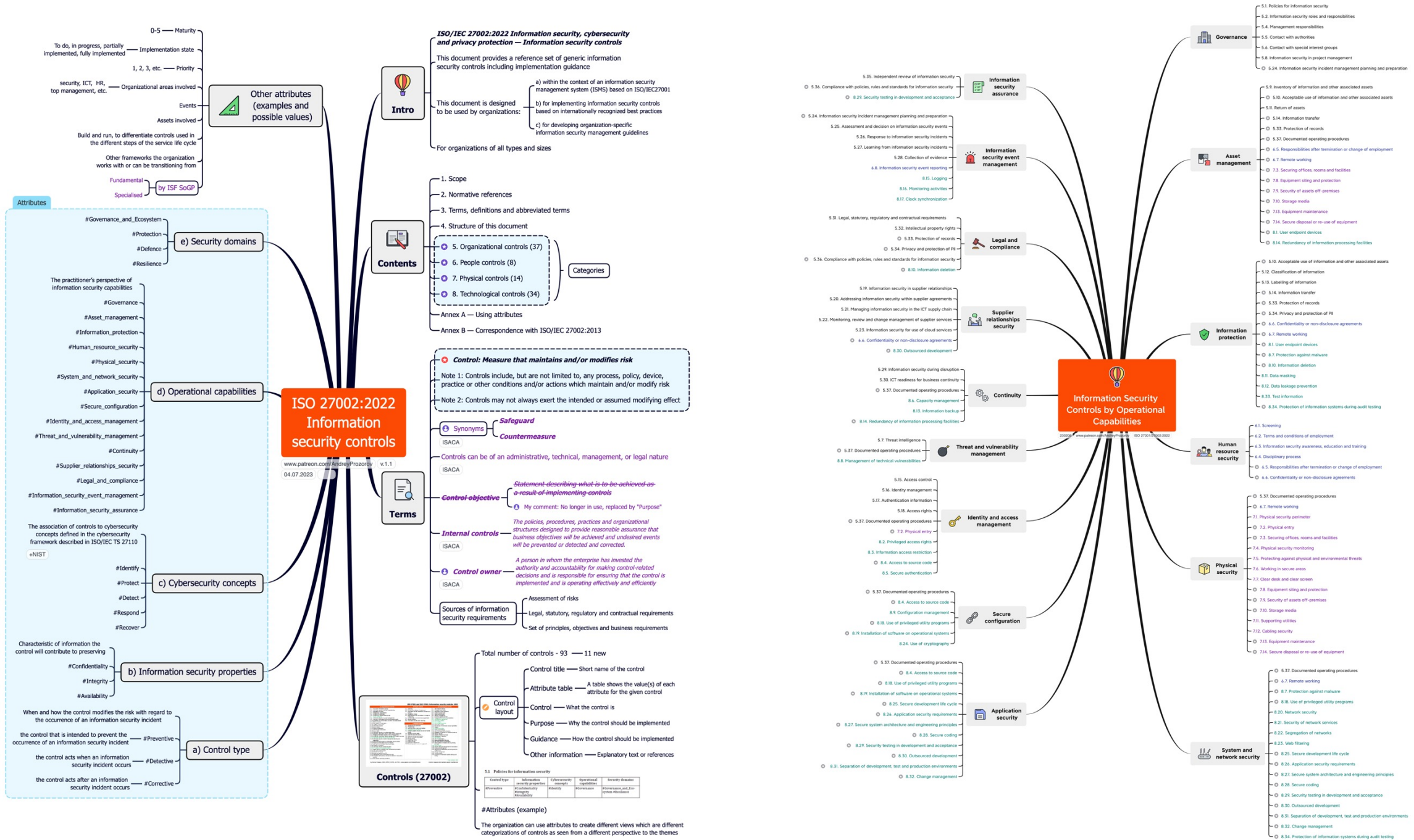
Information security policy and topic-specific policies should be defined, approved by management, published, communicated to and acknowledged by relevant personnel and relevant interested parties, and reviewed at planned intervals and if significant changes occur.

Purpose

To ensure continuing suitability, adequacy, effectiveness of management direction and support for information security in accordance with business, legal, statutory, regulatory and contractual requirements.

ISO 27002:2022, Attributes

Control type	Information security properties (CIA)	Cybersecurity concepts	Operational capabilities	Security domains
#Preventive #Detective #Corrective	#Confidentiality #Integrity #Availability	#Identify #Protect #Detect #Respond #Recover	#Governance #Asset_management #Information_protection #Human_resource_security #Physical_security #System_and_network_security #Application_security #Secure_configuration #Identity_and_access_management #Threat_and_vulnerability_management #Continuity #Supplier_relationships_security #Legal_and_compliance #Information_security_event_management #Information_security_assurance	#Governance_and_Ecosystem #Protection #Defence #Resilience



**ISO 27002:2022
Information security controls**

Information Security Controls by Operational Capabilities

Control: Measure that maintains and/or modifies risk
 Note 1: Controls include, but are not limited to, any process, policy, device, practice or other conditions and/or actions which maintain and/or modify risk
 Note 2: Controls may not always exert the intended or assumed modifying effect

Synonyms
 Safeguard
 Countermeasure

Controls can be of an administrative, technical, management, or legal nature

Control objective
 Statement describing what is to be achieved as a result of implementing controls
 My comment: No longer in use, replaced by "Purpose"

Internal controls
 The policies, procedures, practices and organizational structures designed to provide reasonable assurance that business objectives will be achieved and undesired events will be prevented or detected and corrected.

Control owner
 A person in whom the enterprise has invested the authority and accountability for making control-related decisions and is responsible for ensuring that the control is implemented and is operating effectively and efficiently

Sources of information security requirements
 Assessment of risks
 Legal, statutory, regulatory and contractual requirements
 Set of principles, objectives and business requirements

Controls (27002)

Total number of controls - 93 — 11 new

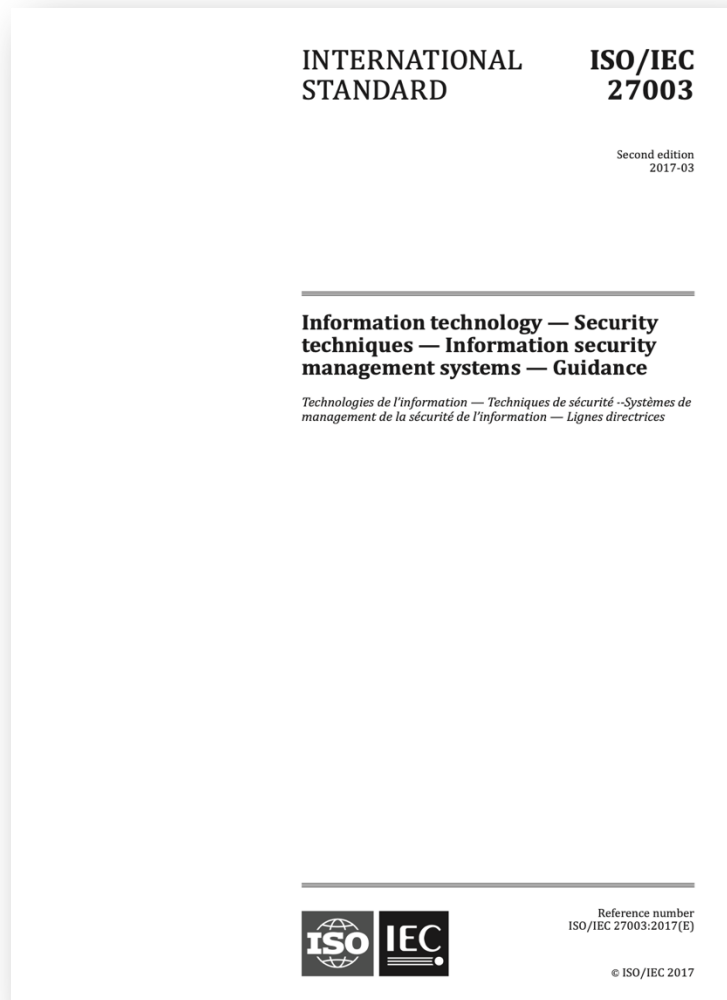
Control layout
 Control title — Short name of the control
 Attribute table — A table shows the value(s) of each attribute for the given control
 Control — What the control is
 Purpose — Why the control should be implemented
 Guidance — How the control should be implemented
 Other information — Explanatory text or references

Attributes (example)
 The organization can use attributes to create different views which are different categorizations of controls as seen from a different perspective to the themes

- Information security assurance**
 - 5.34. Compliance with policies, rules and standards for information security
 - 8.29. Security testing in development and acceptance
- Information security event management**
 - 5.24. Information security incident management planning and preparation
 - 5.25. Assessment and decision on information security events
 - 5.26. Response to information security incidents
 - 5.27. Learning from information security incidents
 - 5.28. Collection of evidence
 - 6.8. Information security event reporting
 - 8.15. Logging
 - 8.16. Monitoring activities
 - 8.17. Clock synchronization
- Legal and compliance**
 - 5.31. Legal, statutory, regulatory and contractual requirements
 - 5.32. Intellectual property rights
 - 5.33. Protection of records
 - 5.34. Privacy and protection of PI
 - 5.36. Compliance with policies, rules and standards for information security
 - 8.10. Information retention
- Supplier relationships security**
 - 5.19. Information security in supplier relationships
 - 5.20. Addressing information security within supplier agreements
 - 5.21. Managing information security in the ICT supply chain
 - 5.22. Monitoring, review and change management of supplier services
 - 5.23. Information security for use of cloud services
 - 6.4. Confidentiality or non-disclosure agreements
 - 8.30. Outsourced development
- Continuity**
 - 5.28. Information security during disruption
 - 5.30. ICT readiness for business continuity
 - 5.37. Documented operating procedures
 - 8.6. Capacity management
 - 8.13. Information backup
 - 8.14. Redundancy of information processing facilities
- Threat and vulnerability management**
 - 5.7. Threat intelligence
 - 5.37. Documented operating procedures
 - 8.8. Management of technical vulnerabilities
- Identity and access management**
 - 5.15. Access control
 - 5.16. Identity management
 - 5.17. Authentication information
 - 5.18. Access rights
 - 5.37. Documented operating procedures
 - 7.2. Physical entry
 - 8.2. Privileged access rights
 - 8.5. Information access restriction
 - 8.4. Access to source code
 - 8.5. Secure authentication
- Secure configuration**
 - 5.37. Documented operating procedures
 - 8.4. Access to source code
 - 8.9. Configuration management
 - 8.18. Use of privileged utility programs
 - 8.19. Installation of software on operational systems
 - 8.24. Use of cryptography
- Application security**
 - 5.37. Documented operating procedures
 - 8.4. Access to source code
 - 8.18. Use of privileged utility programs
 - 8.19. Installation of software on operational systems
 - 8.25. Secure development life cycle
 - 8.26. Application security requirements
 - 8.27. Secure system architecture and engineering principles
 - 8.28. Secure coding
 - 8.29. Security testing in development and acceptance
 - 8.30. Outsourced development
 - 8.31. Separation of development, test and production environments
 - 8.32. Change management

- Governance**
 - 5.1. Policies for information security
 - 5.2. Information security roles and responsibilities
 - 5.4. Management responsibilities
 - 5.5. Contact with authorities
 - 5.6. Contact with special interest groups
 - 5.8. Information security in project management
 - 5.24. Information security incident management planning and preparation
- Asset management**
 - 5.9. Inventory of information and other associated assets
 - 5.10. Acceptable use of information and other associated assets
 - 5.18. Return of assets
 - 5.14. Information transfer
 - 5.33. Protection of records
 - 5.37. Documented operating procedures
 - 4.5. Responsibilities after termination or change of employment
 - 4.7. Remote working
 - 7.3. Securing offices, rooms and facilities
 - 7.8. Equipment siting and protection
 - 7.9. Security of assets off-premises
 - 7.10. Storage media
 - 7.13. Equipment maintenance
 - 7.14. Secure disposal or re-use of equipment
 - 8.1. User endpoint devices
 - 8.14. Redundancy of information processing facilities
- Information protection**
 - 5.10. Acceptable use of information and other associated assets
 - 5.12. Classification of information
 - 5.15. Labeling of information
 - 5.14. Information transfer
 - 5.33. Protection of records
 - 5.34. Privacy and protection of PI
 - 4.6. Confidentiality or non-disclosure agreements
 - 4.7. Remote working
 - 8.1. User endpoint devices
 - 8.7. Protection against malware
 - 8.10. Information deletion
 - 8.11. Data masking
 - 8.12. Data leakage prevention
 - 8.33. Test information
 - 8.34. Protection of information systems during audit testing
- Human resource security**
 - 6.1. Screening
 - 6.2. Terms and conditions of employment
 - 6.3. Information security awareness, education and training
 - 6.4. Disciplinary process
 - 6.5. Responsibilities after termination or change of employment
 - 6.6. Confidentiality or non-disclosure agreements
- Physical security**
 - 5.37. Documented operating procedures
 - 4.7. Remote working
 - 7.1. Physical security perimeter
 - 7.2. Physical entry
 - 7.3. Securing offices, rooms and facilities
 - 7.4. Physical security monitoring
 - 7.5. Protecting against physical and environmental threats
 - 7.6. Working in secure areas
 - 7.7. Clear desk and clear screen
 - 7.8. Equipment siting and protection
 - 7.9. Security of assets off-premises
 - 7.10. Storage media
 - 7.11. Supporting utilities
 - 7.12. Cabling security
 - 7.13. Equipment maintenance
 - 7.14. Secure disposal or re-use of equipment
- System and network security**
 - 5.37. Documented operating procedures
 - 4.7. Remote working
 - 6.7. Protection against malware
 - 8.18. Use of privileged utility programs
 - 8.20. Network security
 - 8.21. Security of network services
 - 8.22. Segregation of networks
 - 8.23. Web filtering
 - 8.25. Secure development life cycle
 - 8.26. Application security requirements
 - 8.27. Secure system architecture and engineering principles
 - 8.28. Secure coding
 - 8.29. Security testing in development and acceptance
 - 8.30. Outsourced development
 - 8.31. Separation of development, test and production environments
 - 8.32. Change management
 - 8.34. Protection of information systems during audit testing

ISO 27003 ISMS Guidance



This document provides **guidance on the requirements** for an **information security management system (ISMS)** as specified in ISO/IEC 27001 and provides recommendations ('should'), possibilities ('can') and permissions ('may') in relation to them.

It is not the intention of this document to provide general guidance on all aspects of information security.

Number of pages: 45

Contents

Page

Foreword **iv**

Introduction **v**

1 Scope **1**

2 Normative references **1**

3 Terms and definitions **1**

4 Context of the organization **1**

4.1 Understanding the organization and its context 1

4.2 Understanding the needs and expectations of interested parties 3

4.3 Determining the scope of the information security management system 4

4.4 Information security management system 6

5 Leadership **6**

5.1 Leadership and commitment 6

5.2 Policy 8

5.3 Organizational roles, responsibilities and authorities 9

6 Planning **10**

6.1 Actions to address risks and opportunities 10

6.1.1 General 10

6.1.2 Information security risk assessment 12

6.1.3 Information security risk treatment 15

6.2 Information security objectives and planning to achieve them 18

7 Support **21**

7.1 Resources 21

7.2 Competence 22

7.3 Awareness 23

7.4 Communication 24

7.5 Documented information 25

7.5.1 General 25

7.5.2 Creating and updating 27

7.5.3 Control of documented information 28

8 Operation **29**

8.1 Operational planning and control 29

8.2 Information security risk assessment 31

8.3 Information security risk treatment 31

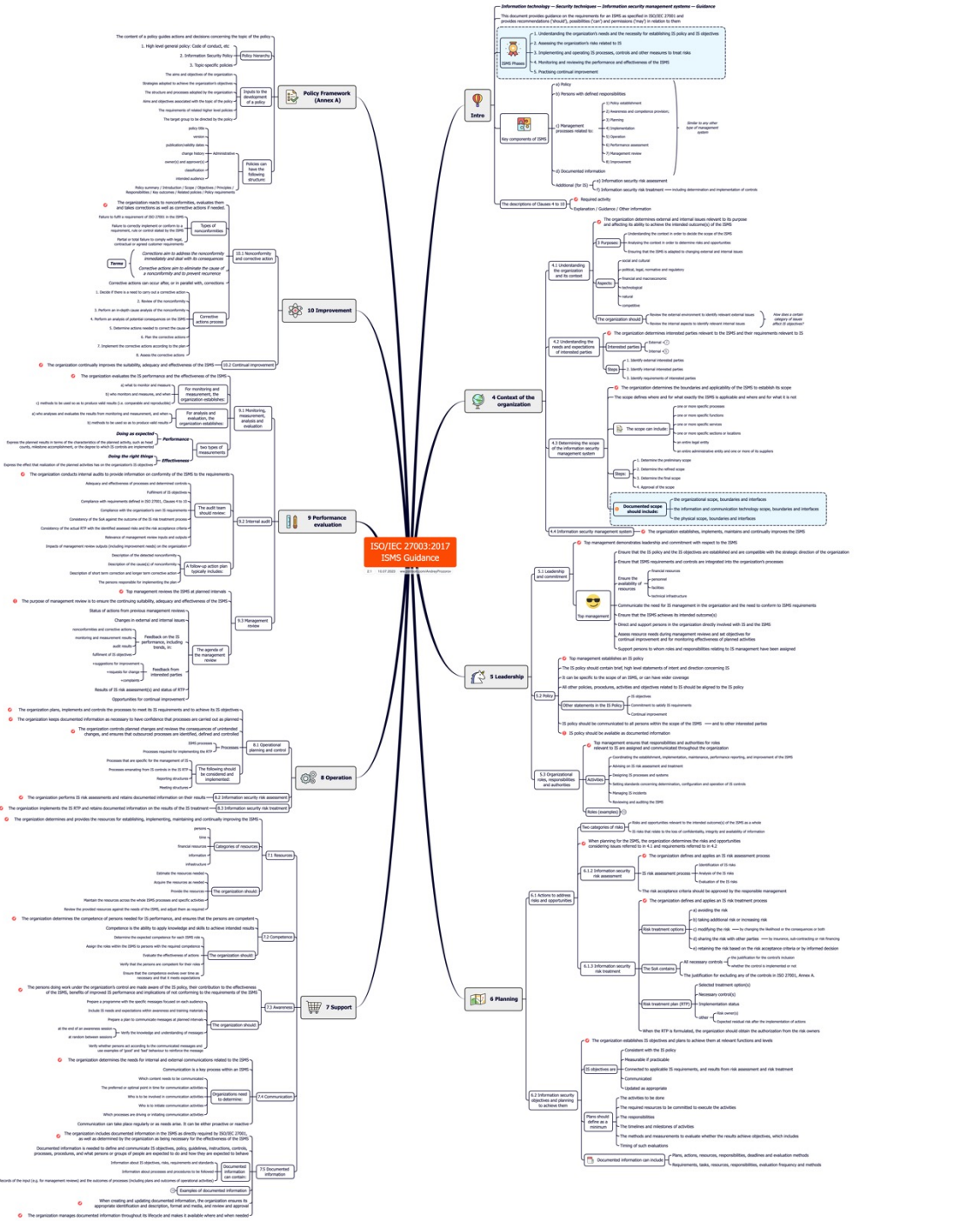
9 Performance evaluation **32**

9.1 Monitoring, measurement, analysis and evaluation 32

9.2 Internal audit 33

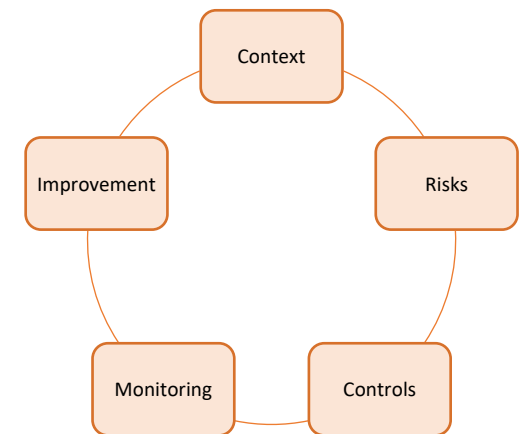
9.3 Management review 36

10 Improvement **37**



ISO 27003: ISMS Implementation Phases

1. Understanding the organization's needs and the necessity for establishing information security policy and information security objectives
2. Assessing the organization's risks related to information security
3. Implementing and operating information security processes, controls and other measures to treat risks
4. Monitoring and reviewing the performance and effectiveness of the ISMS
5. Practising continual improvement



ISO 27003: ISMS Components

An ISMS, similar to any other type of management system, includes the following key components:

1. Policy
2. Persons with defined responsibilities
3. Management processes related to:
 - 1) policy establishment
 - 2) awareness and competence provision
 - 3) planning
 - 4) implementation
 - 5) operation
 - 6) performance assessment
 - 7) management review
 - 8) improvement
4. Documented information

An ISMS has additional key components such as:

5. Information security risk assessment; and
6. information security risk treatment, including determination and implementation of controls.



Required activity: presents key activities required in the corresponding subclause of ISO 27001

Required activities: 10. Improvement

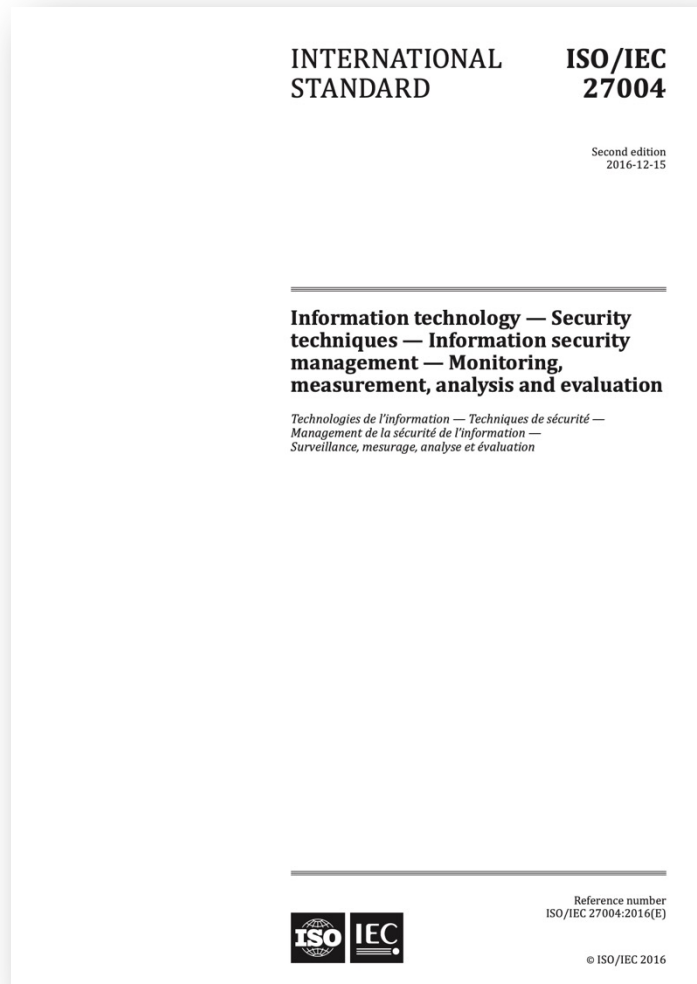
Required activities: 6. Planning

Required activities: 5. Leadership

Required activities: 4. Context of the organization

4.1 Understanding the organization and its context	The organization determines external and internal issues relevant to its purpose and affecting its ability to achieve the intended outcome(s) of the information security management system (ISMS).
4.2 Understanding the needs and expectations of interested parties	The organization determines interested parties relevant to the ISMS and their requirements relevant to information security.
4.3 Determining the scope of the information security management system	The organization determines the boundaries and applicability of the ISMS to establish its scope.
4.4 Information security management system	The organization establishes, implements, maintains and continually improves the ISMS.

ISO 27004 Monitoring and Measurement



This document provides guidelines intended to assist organizations in **evaluating the information security performance and the effectiveness** of an information security management system in order to fulfil the requirements of ISO/IEC 27001:2013, 9.1.

It establishes:

- a) the monitoring and measurement of information security performance;
- b) the monitoring and measurement of the effectiveness of an information security management system (ISMS) including its processes and controls;
- c) the analysis and evaluation of the results of monitoring and measurement.

Number of pages: 58

Contents

	Page
Foreword	iv
Introduction	v
1 Scope	1
2 Normative references	1
3 Terms and definitions	1
4 Structure and overview	1
5 Rationale	2
5.1 The need for measurement.....	2
5.2 Fulfilling the ISO/IEC 27001 requirements.....	3
5.3 Validity of results.....	3
5.4 Benefits.....	3
6 Characteristics	4
6.1 General.....	4
6.2 What to monitor.....	4
6.3 What to measure.....	5
6.4 When to monitor, measure, analyse and evaluate.....	6
6.5 Who will monitor, measure, analyse and evaluate.....	6
7 Types of measures	7
7.1 General.....	7
7.2 Performance measures.....	7
7.3 Effectiveness measures.....	8
8 Processes	9
8.1 General.....	9
8.2 Identify information needs.....	10
8.3 Create and maintain measures.....	11
8.3.1 General.....	11
8.3.2 Identify current security practices that can support information needs.....	11
8.3.3 Develop or update measures.....	12
8.3.4 Document measures and prioritize for implementation.....	13
8.3.5 Keep management informed and engaged.....	13
8.4 Establish procedures.....	14
8.5 Monitor and measure.....	14
8.6 Analyse results.....	15
8.7 Evaluate information security performance and ISMS effectiveness.....	15
8.8 Review and improve monitoring, measurement, analysis and evaluation processes.....	15
8.9 Retain and communicate documented information.....	15
Annex A (informative) An information security measurement model	17

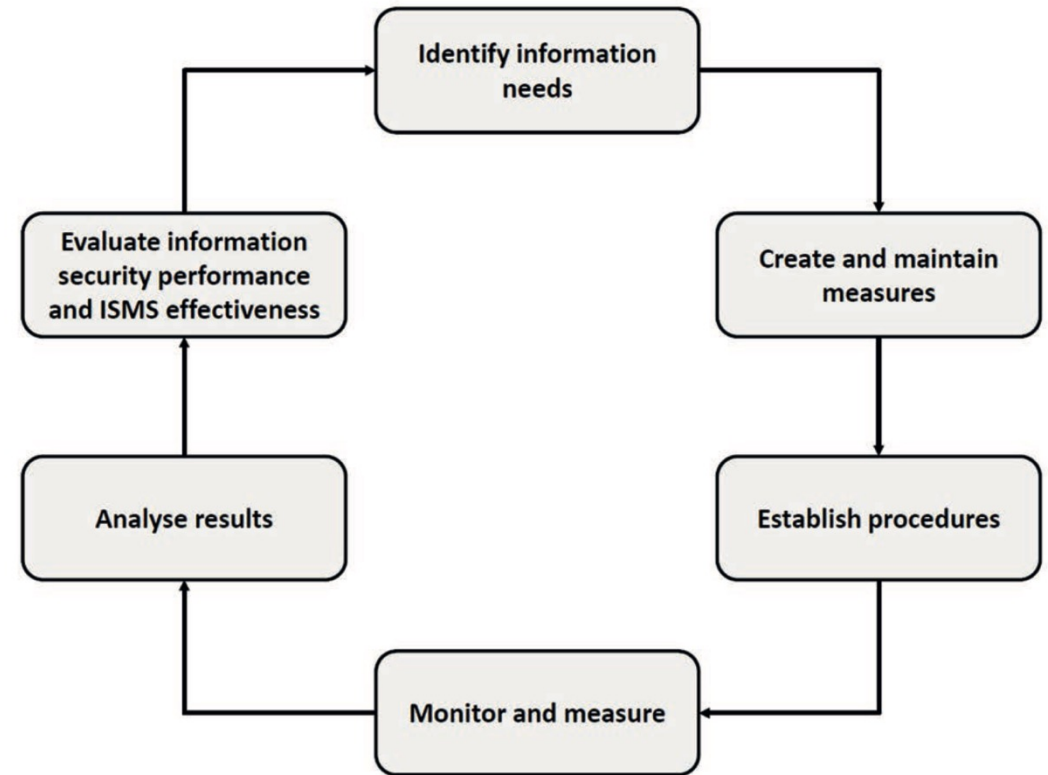


Figure 2 — Monitoring, measurement, analysis and evaluation processes

Table 1 — Example security measure descriptors

Information descriptor	Meaning or purpose
Measure ID	Specific identifier.
Information need	Over-arching need for understanding to which the measure contributes.
Measure	Statement of measurement, generally described using a word such as “percentage”, “number”, “frequency” and “average”.
Formula/scoring	How the measure should be evaluated, calculated or scored.
Target	Desired result of the measurement, e.g., a milestone or a statistical measure or a set of thresholds. Note that ongoing monitoring can be required to ensure continued attainment of the target.
Implementation evidence	Evidence that validates that the measurement is performed, helps identify possible causes of poor results, and provides input to the process. Data to provide input into the formula.
Frequency	How frequently the data should be collected and reported. There can be a reason for having multiple frequencies.
Responsible parties	The person responsible for gathering and processing the measure. At the least, an Information Owner, Information Collector and Measurement Client should be identified.
Data source	Potential data sources can be databases, tracking tools, other parts of, the organization, external organizations, or specific individual roles.
Reporting format	How the measure should be collected and reported, e.g., as text, numerically, graphically (pie chart, line chart, bar graph etc.), as part of a ‘dashboard’ or another form of presentation.

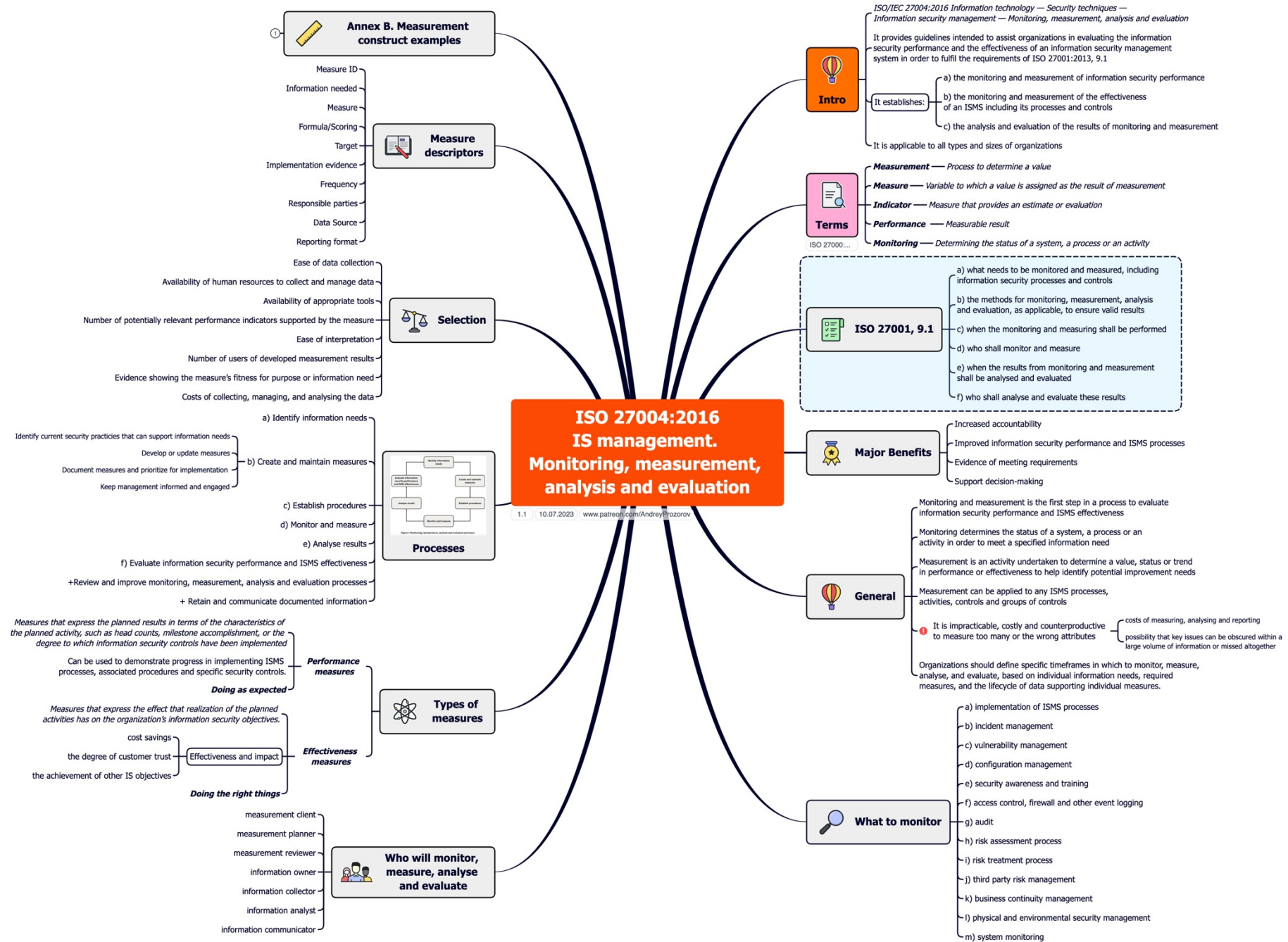
- B.2 Resource allocation
- B.3 Policy review
- B.4 Management commitment
- B.5 Risk exposure
- B.6 Audit programme
- B.7 Improvement actions
- B.8 Security incidents cost
- B.9 Learning from information security incidents
- B.10 Corrective action implementation
- B.11 ISMS training or ISMS awareness
- B.12 Information security training
- B.13 Information security awareness compliance
- B.14 ISMS awareness campaigns effectiveness
- B.15 Social engineering preparedness
- B.16 Password quality – manual
- B.17 Password quality – automated
- B.18 Review of user access rights
- B.19 Physical entry controls system evaluation
- B.20 Physical entry controls effectiveness
- B.21 Management of periodic maintenance
- B.22 Change management
- B.23 Protection against malicious code
- B.24 Anti-malware
- B.25 Total availability
- B.26 Firewall rules
- B.27 Log files review
- B.28 Device configuration
- B.29 Pentest and vulnerability assessment
- B.30 Vulnerability landscape
- B.31.1/B.31.2 Security in third party agreements
- B.32 Security incident management effectiveness
- B.33 Security incidents trend
- B.34 Security event reporting
- B.35 ISMS review process
- B.36 Vulnerability coverage

35 examples

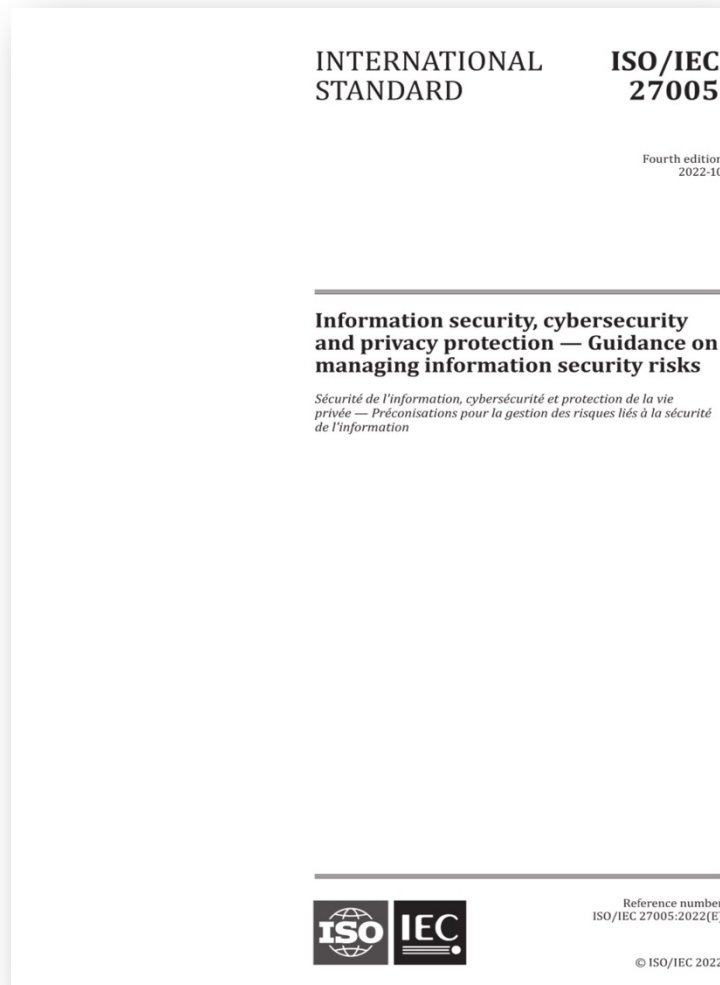
B.3 Policy review

Information descriptor	Meaning or purpose
Measure ID	Organization-defined
Information need	To evaluate whether the policies for information security are reviewed at planned intervals or if significant changes occur
Measure	Percentage of policy reviewed
Formula/scoring	Number of information security policies that were reviewed in previous year/ Number of information security policies in place * 100
Target	Green: >80, Orange >=40%, Red <40%
Implementation evidence	Document history mentioning review of document or document list indicating date of last review
Frequency	Collect: after planned interval defined for reviews (e.g. yearly or after significant changes) Report: for each collection
Responsible parties	Information owner: Policy owner who has approved management responsibility for the development, review and evaluation of the policy Information collector: Internal auditor Measurement client: Chief information security officer
Data source	Review plan of policies, history section of a security policy, list of documents
Reporting format	Pie chart for current situation and line chart for compliance evolution representation

Relationship ISO/IEC 27001:2013, A.5.1.2: Review of the policies for information security
ISO/IEC 27001:2013, 7.5.2: Creating and updating of documented information



ISO 27005 Guidance on managing IS risks



This document provides guidance to assist organizations to:

- fulfil the requirements of ISO/IEC 27001 concerning actions to address **information security risks**;
- perform information security risk management activities, specifically **information security risk assessment and treatment**.

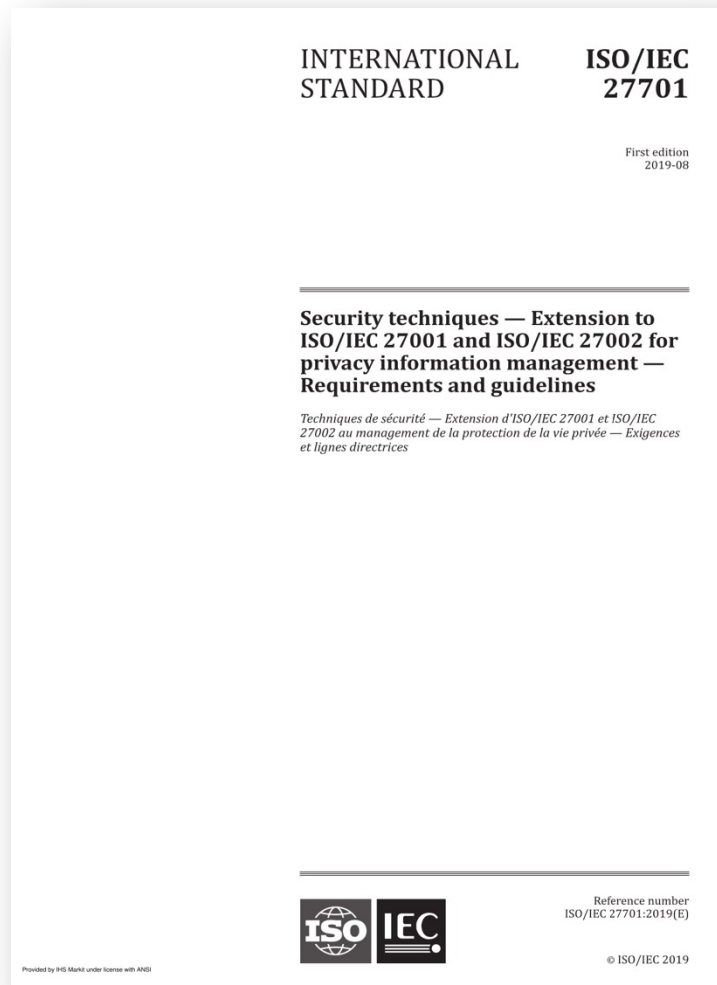
This document is applicable to all organizations, regardless of type, size or sector.

Number of pages: 62

Contents

	Page
Foreword	v
Introduction	vi
1 Scope	1
2 Normative references	1
3 Terms and definitions	1
3.1 Terms related to information security risk.....	1
3.2 Terms related to information security risk management.....	5
4 Structure of this document	7
5 Information security risk management	7
5.1 Information security risk management process.....	7
5.2 Information security risk management cycles.....	9
6 Context establishment	9
6.1 Organizational considerations.....	9
6.2 Identifying basic requirements of interested parties.....	10
6.3 Applying risk assessment.....	10
6.4 Establishing and maintaining information security risk criteria.....	11
6.4.1 General.....	11
6.4.2 Risk acceptance criteria.....	11
6.4.3 Criteria for performing information security risk assessments.....	13
6.5 Choosing an appropriate method.....	15
7 Information security risk assessment process	16
7.1 General.....	16
7.2 Identifying information security risks.....	17
7.2.1 Identifying and describing information security risks.....	17
7.2.2 Identifying risk owners.....	18
7.3 Analysing information security risks.....	19
7.3.1 General.....	19
7.3.2 Assessing potential consequences.....	19
7.3.3 Assessing likelihood.....	20
7.3.4 Determining the levels of risk.....	22
7.4 Evaluating the information security risks.....	22
7.4.1 Comparing the results of risk analysis with the risk criteria.....	22
7.4.2 Prioritizing the analysed risks for risk treatment.....	23
8 Information security risk treatment process	23
8.1 General.....	23
8.2 Selecting appropriate information security risk treatment options.....	23
8.3 Determining all controls that are necessary to implement the information security risk treatment options.....	24
8.4 Comparing the controls determined with those in ISO/IEC 27001:2022, Annex A.....	27
8.5 Producing a Statement of Applicability.....	27
8.6 Information security risk treatment plan.....	28
8.6.1 Formulation of the risk treatment plan.....	28
8.6.2 Approval by risk owners.....	29
8.6.3 Acceptance of the residual information security risks.....	30
9 Operation	31
9.1 Performing information security risk assessment process.....	31
9.2 Performing information security risk treatment process.....	31
10 Leveraging related ISMS processes	32
10.1 Context of the organization.....	32
10.2 Leadership and commitment.....	32
10.3 Communication and consultation.....	33
10.4 Documented information.....	35
10.4.1 General.....	35
10.4.2 Documented information about processes.....	35
10.4.3 Documented information about results.....	35
10.5 Monitoring and review.....	36
10.5.1 General.....	36
10.5.2 Monitoring and reviewing factors influencing risks.....	37
10.6 Management review.....	38
10.7 Corrective action.....	38
10.8 Continual improvement.....	39
Annex A (informative) Examples of techniques in support of the risk assessment process	41
Bibliography	62

ISO 27701 Extension for privacy



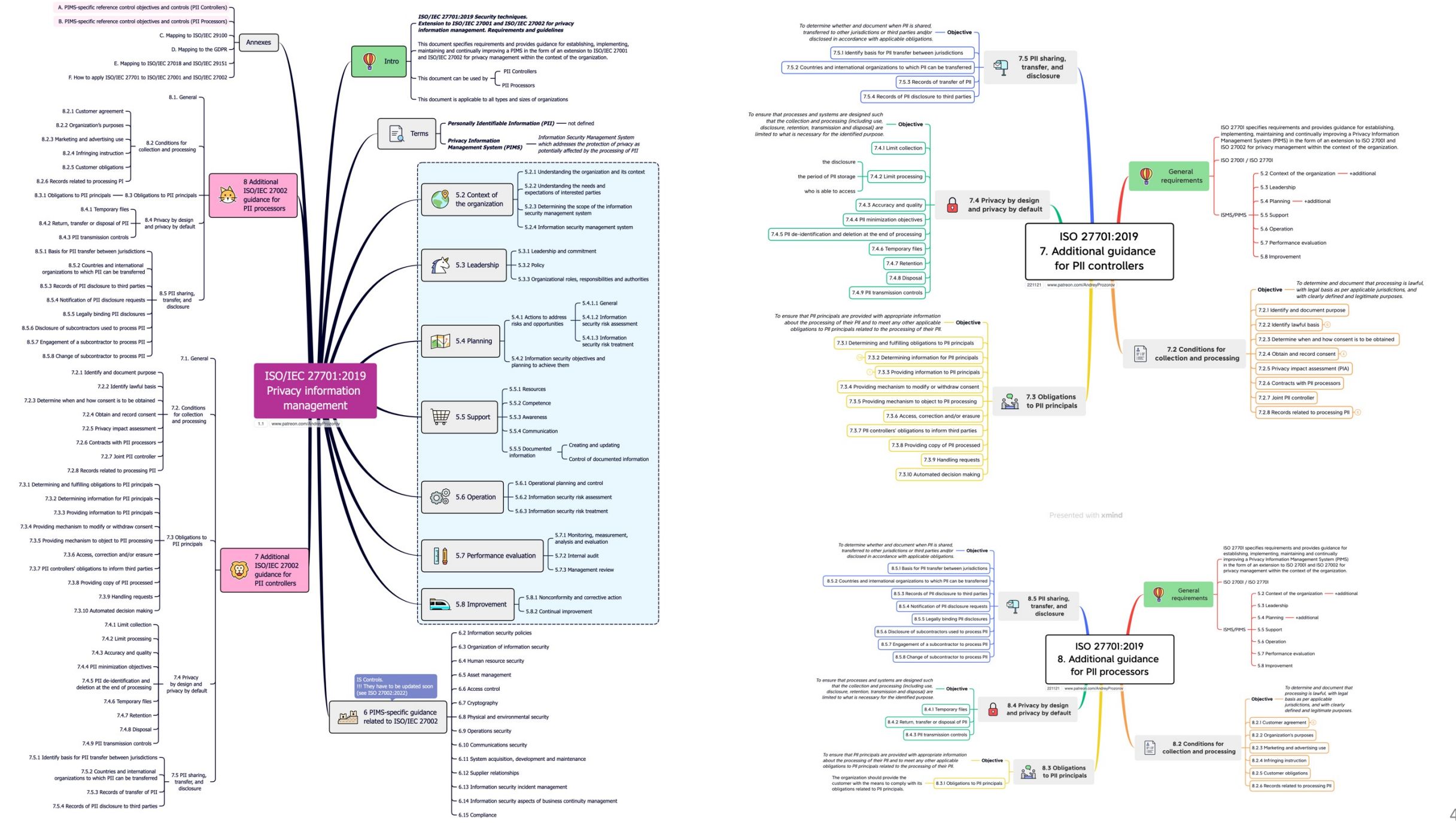
This document specifies requirements and provides guidance for establishing, implementing, maintaining and continually improving a **Privacy Information Management System (PIMS)** in the form of an extension to ISO/IEC 27001 and ISO/IEC 27002 for privacy management within the context of the organization.

This document specifies PIMS-related requirements and provides guidance for PII controllers and PII processors holding responsibility and accountability for **PII processing**.

This document is applicable to all types and sizes of organizations, including public and private companies, government entities and not-for-profit organizations, which are **PII controllers and/or PII processors** processing PII within an ISMS.

Number of pages: 66

Contents		Page
Foreword		vi
Introduction		vii
1	Scope	1
2	Normative references	1
3	Terms, definitions and abbreviations	1
4	General	2
4.1	Structure of this document	2
4.2	Application of ISO/IEC 27001:2013 requirements	2
4.3	Application of ISO/IEC 27002:2013 guidelines	3
4.4	Customer	4
5	PIMS-specific requirements related to ISO/IEC 27001	4
5.1	General	4
5.2	Context of the organization	4
5.2.1	Understanding the organization and its context	4
5.2.2	Understanding the needs and expectations of interested parties	5
5.2.3	Determining the scope of the information security management system	5
5.2.4	Information security management system	5
5.3	Leadership	5
5.3.1	Leadership and commitment	5
5.3.2	Policy	5
5.3.3	Organizational roles, responsibilities and authorities	5
5.4	Planning	6
5.4.1	Actions to address risks and opportunities	6
5.4.2	Information security objectives and planning to achieve them	7
5.5	Support	7
5.5.1	Resources	7
5.5.2	Competence	7
5.5.3	Awareness	7
5.5.4	Communication	7
5.5.5	Documented information	7
5.6	Operation	7
5.6.1	Operational planning and control	7
5.6.2	Information security risk assessment	7
5.6.3	Information security risk treatment	7
5.7	Performance evaluation	8
5.7.1	Monitoring, measurement, analysis and evaluation	8
5.7.2	Internal audit	8
5.7.3	Management review	8
5.8	Improvement	8
5.8.1	Nonconformity and corrective action	8
5.8.2	Continual improvement	8
6	PIMS-specific guidance related to ISO/IEC 27002	8
6.1	General	8
6.2	Information security policies	8
6.2.1	Management direction for information security	8
6.3	Organization of information security	9
6.3.1	Internal organization	9
6.3.2	Mobile devices and teleworking	10
6.4	Human resource security	10
6.4.1	Prior to employment	10
6.4.2	During employment	10
6.4.3	Termination and change of employment	11
6.5	Asset management	11
6.5.1	Responsibility for assets	11
6.5.2	Information classification	11
6.5.3	Media handling	12
6.6	Access control	13
6.6.1	Business requirements of access control	13
6.6.2	User access management	13
6.6.3	User responsibilities	14
6.6.4	System and application access control	14
6.7	Cryptography	15
6.7.1	Cryptographic controls	15
6.8	Physical and environmental security	15
6.8.1	Secure areas	15
6.8.2	Equipment	16
6.9	Operations security	17
6.9.1	Operational procedures and responsibilities	17
6.9.2	Protection from malware	18
6.9.3	Backup	18
6.9.4	Logging and monitoring	18
6.9.5	Control of operational software	19
6.9.6	Technical vulnerability management	20
6.9.7	Information systems audit considerations	20
6.10	Communications security	20
6.10.1	Network security management	20
6.10.2	Information transfer	20
6.11	Systems acquisition, development and maintenance	21
6.11.1	Security requirements of information systems	21
6.11.2	Security in development and support processes	21
6.11.3	Test data	23
6.12	Supplier relationships	23
6.12.1	Information security in supplier relationships	23
6.12.2	Supplier service delivery management	24
6.13	Information security incident management	24
6.13.1	Management of information security incidents and improvements	24
6.14	Information security aspects of business continuity management	27
6.14.1	Information security continuity	27
6.14.2	Redundancies	27
6.15	Compliance	27
6.15.1	Compliance with legal and contractual requirements	27
6.15.2	Information security reviews	28
7	Additional ISO/IEC 27002 guidance for PII controllers	29
7.1	General	29
7.2	Conditions for collection and processing	29
7.2.1	Identify and document purpose	29
7.2.2	Identify lawful basis	29
7.2.3	Determine when and how consent is to be obtained	30
7.2.4	Obtain and record consent	30
7.2.5	Privacy impact assessment	31
7.2.6	Contracts with PII processors	31
7.2.7	Joint PII controller	32
7.2.8	Records related to processing PII	32
7.3	Obligations to PII principals	33
7.3.1	Determining and fulfilling obligations to PII principals	33
7.3.2	Determining information for PII principals	33
7.3.3	Providing information to PII principals	34
7.3.4	Providing mechanism to modify or withdraw consent	34
7.3.5	Providing mechanism to object to PII processing	35
7.3.6	Access, correction and/or erasure	35
7.3.7	PII controllers' obligations to inform third parties	36
7.3.8	Providing copy of PII processed	36
7.3.9	Handling requests	37
7.3.10	Automated decision making	37
7.4	Privacy by design and privacy by default	38
7.4.1	Limit collection	38
7.4.2	Limit processing	38
7.4.3	Accuracy and quality	38
7.4.4	PII minimization objectives	39
7.4.5	PII de-identification and deletion at the end of processing	39
7.4.6	Temporary files	39
7.4.7	Retention	40
7.4.8	Disposal	40
7.4.9	PII transmission controls	40
7.5	PII sharing, transfer, and disclosure	41
7.5.1	Identify basis for PII transfer between jurisdictions	41
7.5.2	Countries and international organizations to which PII can be transferred	41
7.5.3	Records of transfer of PII	41
7.5.4	Records of PII disclosure to third parties	42
8	Additional ISO/IEC 27002 guidance for PII processors	42
8.1	General	42
8.2	Conditions for collection and processing	42
8.2.1	Customer agreement	42
8.2.2	Organization's purposes	43
8.2.3	Marketing and advertising use	43
8.2.4	Infringing instruction	43
8.2.5	Customer obligations	43
8.2.6	Records related to processing PII	44
8.3	Obligations to PII principals	44
8.3.1	Obligations to PII principals	44
8.4	Privacy by design and privacy by default	44
8.4.1	Temporary files	44
8.4.2	Return, transfer or disposal of PII	45
8.4.3	PII transmission controls	45
8.5	PII sharing, transfer, and disclosure	46
8.5.1	Basis for PII transfer between jurisdictions	46
8.5.2	Countries and international organizations to which PII can be transferred	46
8.5.3	Records of PII disclosure to third parties	47
8.5.4	Notification of PII disclosure requests	47
8.5.5	Legally binding PII disclosures	47
8.5.6	Disclosure of subcontractors used to process PII	47
8.5.7	Engagement of a subcontractor to process PII	48
8.5.8	Change of subcontractor to process PII	48
Annex A (normative) PIMS-specific reference control objectives and controls (PII Controllers)		49
Annex B (normative) PIMS-specific reference control objectives and controls (PII Processors)		53
Annex C (informative) Mapping to ISO/IEC 29100		56
Annex D (informative) Mapping to the General Data Protection Regulation		58
Annex E (informative) Mapping to ISO/IEC 27018 and ISO/IEC 29151		61
Annex F (informative) How to apply ISO/IEC 27701 to ISO/IEC 27001 and ISO/IEC 27002		64
Bibliography		66



ISO/IEC 27701:2019 Privacy information management

1.1 www.patreon.com/AndreyProzorov

ISO/IEC 27701:2019 Security techniques. Extension to ISO/IEC 27001 and ISO/IEC 27002 for privacy information management. Requirements and guidelines

This document specifies requirements and provides guidance for establishing, implementing, maintaining and continually improving a PIMS in the form of an extension to ISO/IEC 27001 and ISO/IEC 27002 for privacy management within the context of the organization.

This document can be used by:

- PII Controllers
- PII Processors

 This document is applicable to all types and sizes of organizations

Terms

- Personally Identifiable Information (PII)** — not defined
- Information Security Management System (ISMS)** — which addresses the protection of privacy as potentially affected by the processing of PII
- Privacy Information Management System (PIMS)** —

- 5.2 Context of the organization**
 - 5.2.1 Understanding the organization and its context
 - 5.2.2 Understanding the needs and expectations of interested parties
 - 5.2.3 Determining the scope of the information security management system
 - 5.2.4 Information security management system
- 5.3 Leadership**
 - 5.3.1 Leadership and commitment
 - 5.3.2 Policy
 - 5.3.3 Organizational roles, responsibilities and authorities
- 5.4 Planning**
 - 5.4.1 Actions to address risks and opportunities
 - 5.4.1.1 General
 - 5.4.1.2 Information security risk assessment
 - 5.4.1.3 Information security risk treatment
 - 5.4.2 Information security objectives and planning to achieve them
- 5.5 Support**
 - 5.5.1 Resources
 - 5.5.2 Competence
 - 5.5.3 Awareness
 - 5.5.4 Communication
 - 5.5.5 Documented information
 - Creating and updating
 - Control of documented information
- 5.6 Operation**
 - 5.6.1 Operational planning and control
 - 5.6.2 Information security risk assessment
 - 5.6.3 Information security risk treatment
- 5.7 Performance evaluation**
 - 5.7.1 Monitoring, measurement, analysis and evaluation
 - 5.7.2 Internal audit
 - 5.7.3 Management review
- 5.8 Improvement**
 - 5.8.1 Nonconformity and corrective action
 - 5.8.2 Continual Improvement

- 6 PIMS-specific guidance related to ISO/IEC 27002**
- 6.2 Information security policies
- 6.3 Organization of information security
- 6.4 Human resource security
- 6.5 Asset management
- 6.6 Access control
- 6.7 Cryptography
- 6.8 Physical and environmental security
- 6.9 Operations security
- 6.10 Communications security
- 6.11 System acquisition, development and maintenance
- 6.12 Supplier relationships
- 6.13 Information security incident management
- 6.14 Information security aspects of business continuity management
- 6.15 Compliance

IS Controls
!!! They have to be updated soon (see ISO 27002:2022)

- A. PIMS-specific reference control objectives and controls (PII Controllers)
- B. PIMS-specific reference control objectives and controls (PII Processors)
- C. Mapping to ISO/IEC 29100
- D. Mapping to the GDPR
- E. Mapping to ISO/IEC 27018 and ISO/IEC 29151
- F. How to apply ISO/IEC 27701 to ISO/IEC 27001 and ISO/IEC 27002

- 8.1 General**
 - 8.2.1 Customer agreement
 - 8.2.2 Organization's purposes
 - 8.2.3 Marketing and advertising use
 - 8.2.4 Infringing instruction
 - 8.2.5 Customer obligations
 - 8.2.6 Records related to processing PII
- 8.3 Obligations to PII principals**
 - 8.3.1 Obligations to PII principals
 - 8.3.1.1 Temporary files
 - 8.3.2 Countries and international organizations to which PII can be transferred
 - 8.3.3 Records of PII disclosure to third parties
 - 8.3.4 Notification of PII disclosure requests
 - 8.3.5 Legally binding PII disclosures
 - 8.3.6 Disclosure of subcontractors used to process PII
 - 8.3.7 Engagement of a subcontractor to process PII
 - 8.3.8 Change of subcontractor to process PII

- 7.1 General**
 - 7.2.1 Identify and document purpose
 - 7.2.2 Identify lawful basis
 - 7.2.3 Determine when and how consent is to be obtained
 - 7.2.4 Obtain and record consent
 - 7.2.5 Privacy impact assessment
 - 7.2.4 Obtain and record consent
 - 7.2.5 Privacy impact assessment
 - 7.2.6 Contracts with PII processors
 - 7.2.7 Joint PII controller
 - 7.2.8 Records related to processing PII
- 7.3 Obligations to PII principals**
 - 7.3.1 Determining and fulfilling obligations to PII principals
 - 7.3.2 Determining information for PII principals
 - 7.3.3 Providing information to PII principals
 - 7.3.4 Providing mechanism to modify or withdraw consent
 - 7.3.5 Providing mechanism to object to PII processing
 - 7.3.6 Access, correction and/or erasure
 - 7.3.7 PII controllers' obligations to inform third parties
 - 7.3.8 Providing copy of PII processed
 - 7.3.9 Handling requests
 - 7.3.10 Automated decision making

- 7.4 Privacy by design and privacy by default**
 - 7.4.1 Limit collection
 - 7.4.2 Limit processing
 - 7.4.3 Accuracy and quality
 - 7.4.4 PII minimization objectives
 - 7.4.5 PII de-identification and deletion at the end of processing
 - 7.4.6 Temporary files
 - 7.4.7 Retention
 - 7.4.8 Disposal
 - 7.4.9 PII transmission controls
- 7.5 PII sharing, transfer, and disclosure**
 - 7.5.1 Identify basis for PII transfer between jurisdictions
 - 7.5.2 Countries and international organizations to which PII can be transferred
 - 7.5.3 Records of transfer of PII
 - 7.5.4 Records of PII disclosure to third parties

7.5 PII sharing, transfer, and disclosure

- 7.5.1 Identify basis for PII transfer between jurisdictions
- 7.5.2 Countries and international organizations to which PII can be transferred
- 7.5.3 Records of transfer of PII
- 7.5.4 Records of PII disclosure to third parties

7.4 Privacy by design and privacy by default

- 7.4.1 Limit collection
- 7.4.2 Limit processing
- 7.4.3 Accuracy and quality
- 7.4.4 PII minimization objectives
- 7.4.5 PII de-identification and deletion at the end of processing
- 7.4.6 Temporary files
- 7.4.7 Retention
- 7.4.8 Disposal
- 7.4.9 PII transmission controls

7.3 Obligations to PII principals

- 7.3.1 Determining and fulfilling obligations to PII principals
- 7.3.2 Determining information for PII principals
- 7.3.3 Providing information to PII principals
- 7.3.4 Providing mechanism to modify or withdraw consent
- 7.3.5 Providing mechanism to object to PII processing
 - 7.3.6 Access, correction and/or erasure
- 7.3.7 PII controllers' obligations to inform third parties
- 7.3.8 Providing copy of PII processed
- 7.3.9 Handling requests
- 7.3.10 Automated decision making

8.5 PII sharing, transfer, and disclosure

- 8.5.1 Basis for PII transfer between jurisdictions
 - 8.5.2 Countries and international organizations to which PII can be transferred
 - 8.5.3 Records of PII disclosure to third parties
 - 8.5.4 Notification of PII disclosure requests
 - 8.5.5 Legally binding PII disclosures
- 8.5.6 Disclosure of subcontractors used to process PII
- 8.5.7 Engagement of a subcontractor to process PII
- 8.5.8 Change of subcontractor to process PII

8.4 Privacy by design and privacy by default

- 8.4.1 Temporary files
- 8.4.2 Return, transfer or disposal of PII
- 8.4.3 PII transmission controls

8.3 Obligations to PII principals

- 8.3.1 Obligations to PII principals

ISO 27701:2019 7. Additional guidance for PII controllers

221121 www.patreon.com/AndreyProzorov

- 7.2 Conditions for collection and processing**
 - 7.2.1 Identify and document purpose
 - 7.2.2 Identify lawful basis
 - 7.2.3 Determine when and how consent is to be obtained
 - 7.2.4 Obtain and record consent
 - 7.2.5 Privacy impact assessment (PIA)
 - 7.2.6 Contracts with PII processors
 - 7.2.7 Joint PII controller
 - 7.2.8 Records related to processing PII
- 7.3 Obligations to PII principals**
 - 7.3.1 Determining and fulfilling obligations to PII principals
 - 7.3.2 Determining information for PII principals
 - 7.3.3 Providing information to PII principals
 - 7.3.4 Providing mechanism to modify or withdraw consent
 - 7.3.5 Providing mechanism to object to PII processing
 - 7.3.6 Access, correction and/or erasure
 - 7.3.7 PII controllers' obligations to inform third parties
 - 7.3.8 Providing copy of PII processed
 - 7.3.9 Handling requests
 - 7.3.10 Automated decision making

ISO 27701:2019 8. Additional guidance for PII processors

221121 www.patreon.com/AndreyProzorov

- 8.2 Conditions for collection and processing**
 - 8.2.1 Customer agreement
 - 8.2.2 Organization's purposes
 - 8.2.3 Marketing and advertising use
 - 8.2.4 Infringing instruction
 - 8.2.5 Customer obligations
 - 8.2.6 Records related to processing PII
- 8.3 Obligations to PII principals**
 - 8.3.1 Obligations to PII principals

ISO 27701 specifies requirements and provides guidance for establishing, implementing, maintaining and continually improving a Privacy Information Management System (PIMS) in the form of an extension to ISO 27001 and ISO 27002 for privacy management within the context of the organization.

ISO 27001 / ISO 27701

- 5.2 Context of the organization — additional
- 5.3 Leadership
- 5.4 Planning — additional
- 5.5 Support
- 5.6 Operation
- 5.7 Performance evaluation
- 5.8 Improvement

Objective — To determine and document that processing is lawful, with legal basis as per applicable jurisdictions, and with clearly defined and legitimate purposes.

- 7.2.1 Identify and document purpose
- 7.2.2 Identify lawful basis
- 7.2.3 Determine when and how consent is to be obtained
- 7.2.4 Obtain and record consent
- 7.2.5 Privacy impact assessment (PIA)
- 7.2.6 Contracts with PII processors
- 7.2.7 Joint PII controller
- 7.2.8 Records related to processing PII

ISO 27701 specifies requirements and provides guidance for establishing, implementing, maintaining and continually improving a Privacy Information Management System (PIMS) in the form of an extension to ISO 27001 and ISO 27002 for privacy management within the context of the organization.

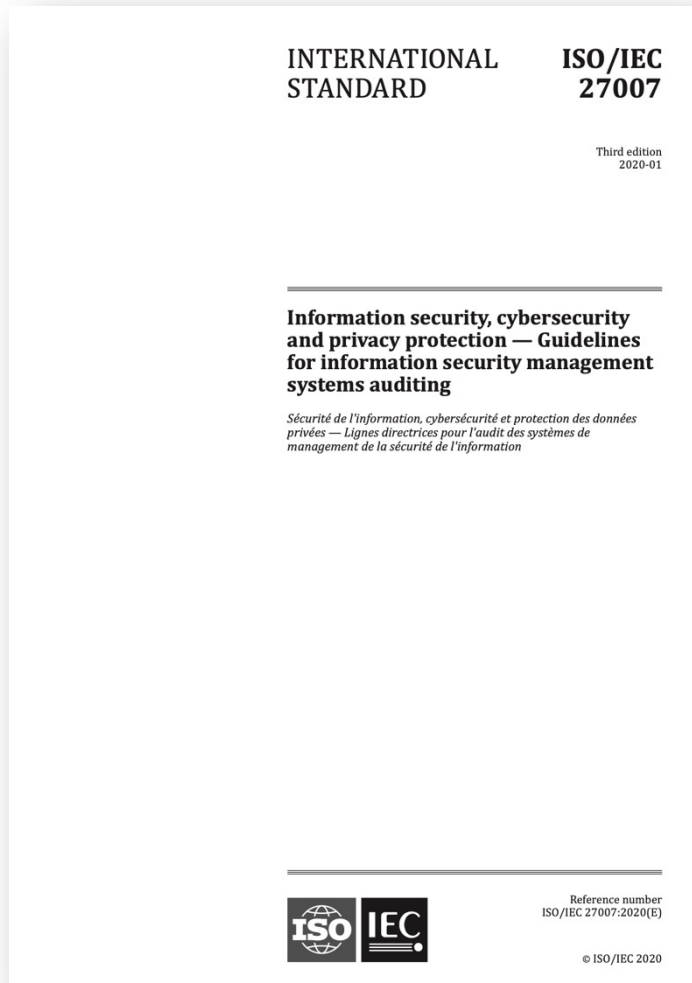
ISO 27001 / ISO 27701

- 5.2 Context of the organization — additional
- 5.3 Leadership
- 5.4 Planning — additional
- 5.5 Support
- 5.6 Operation
- 5.7 Performance evaluation
- 5.8 Improvement

Objective — To determine and document that processing is lawful, with legal basis as per applicable jurisdictions, and with clearly defined and legitimate purposes.

- 8.2.1 Customer agreement
- 8.2.2 Organization's purposes
- 8.2.3 Marketing and advertising use
- 8.2.4 Infringing instruction
- 8.2.5 Customer obligations
- 8.2.6 Records related to processing PII

ISO 27007 Guidelines for ISMS auditing



This document provides guidance on managing an information security management system (ISMS) **audit programme**, on **conducting audits**, and on the competence of ISMS auditors, in addition to the guidance contained in **ISO 19011**.

This document is applicable to those needing to understand or conduct internal or external audits of an ISMS or to manage an ISMS audit programme.

Number of pages: 39

ISO 27008 Guidelines for the assessment of IS controls

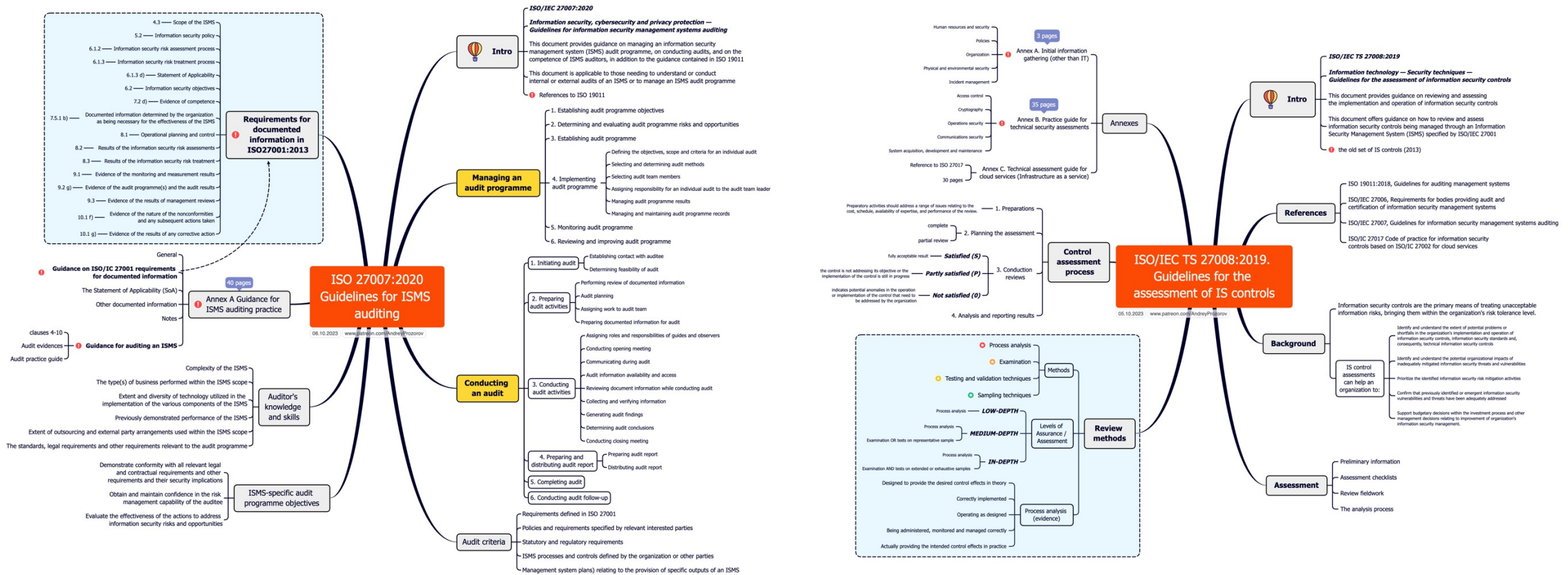


This document provides guidance on **reviewing and assessing the implementation and operation of information security controls**, including the technical assessment of information system controls, in compliance with an organization's established information security requirements including technical compliance against assessment criteria based on the information security requirements established by the organization.

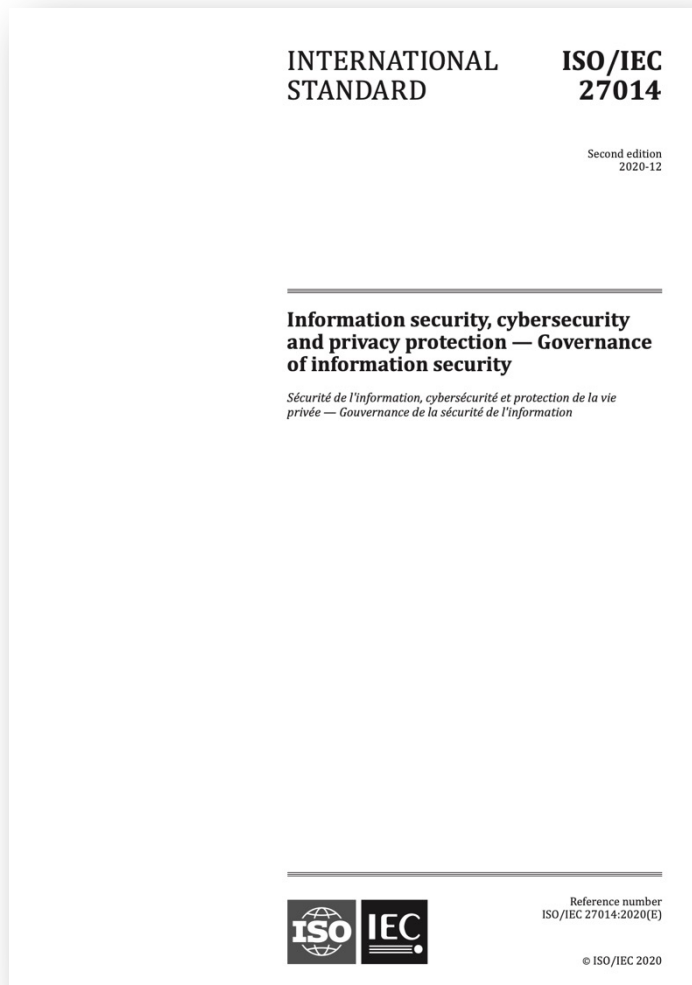
This document offers guidance on **how to review and assess information security controls** being managed through an Information Security Management System specified by ISO/IEC 27001.

Number of pages: 91

For Audits and Assessments: 27007, 27008 and 19011



ISO 27014 IS Governance

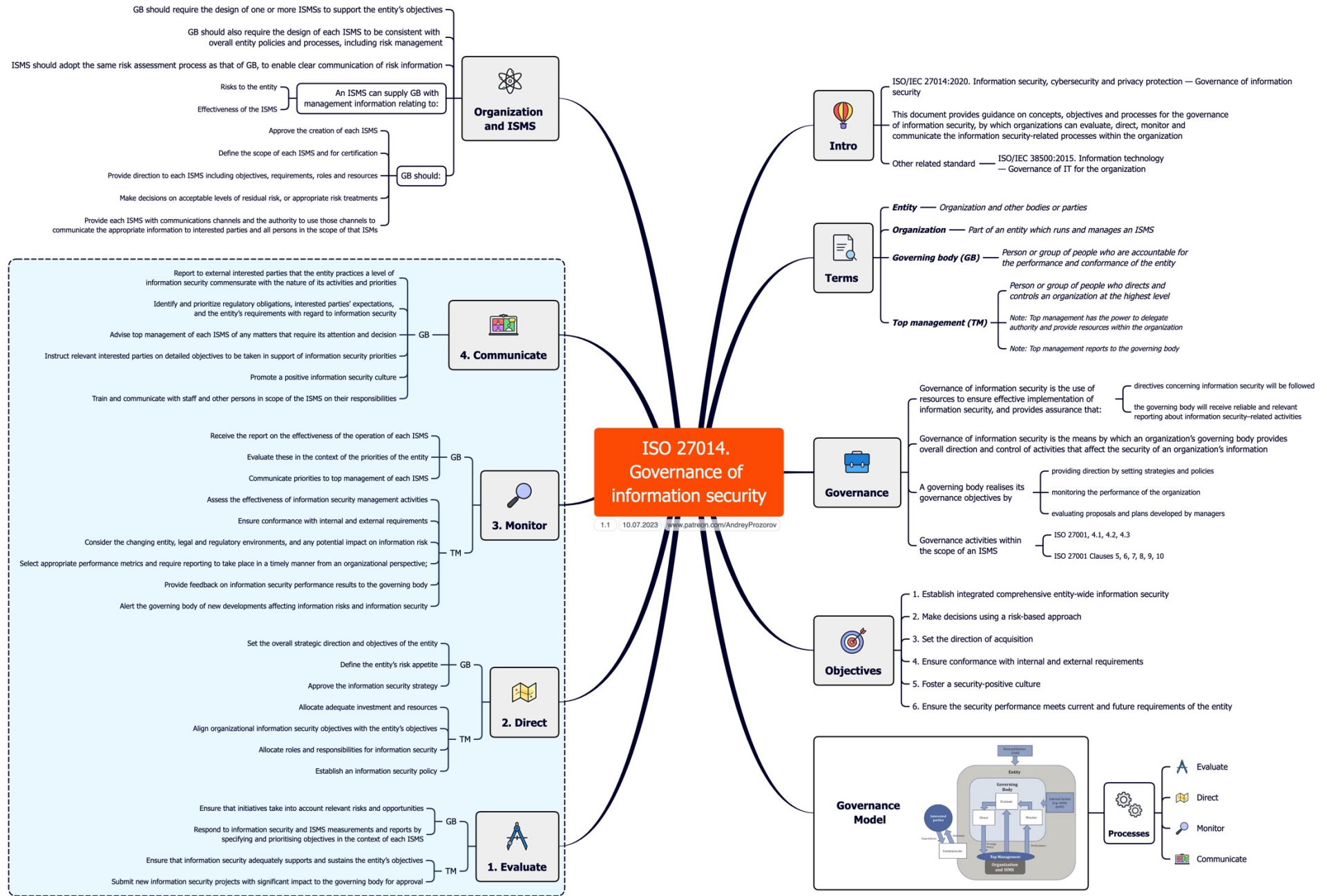


This document provides guidance on concepts, objectives and processes for the **governance of information security**, by which organizations can evaluate, direct, monitor and communicate the information security-related processes within the organization.

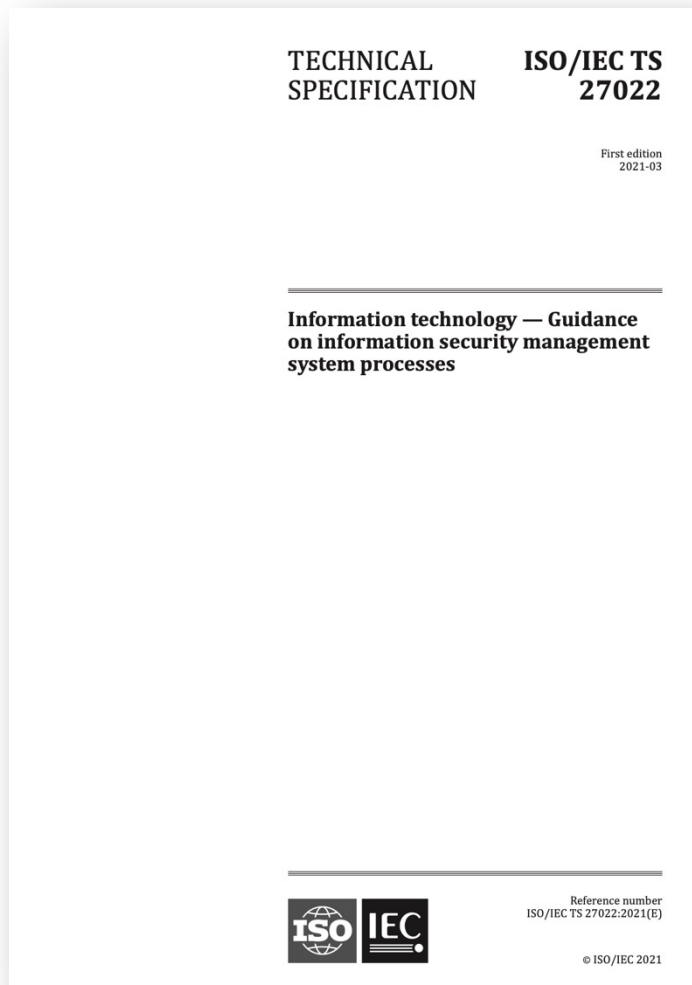
The intended audience for this document is:

- governing body and top management;
- those who are responsible for evaluating, directing and monitoring an information security management system (ISMS) based on ISO/IEC 27001;
- those responsible for information security management that takes place outside the scope of an ISMS based on ISO/IEC 27001, but within the scope of governance.

Number of pages: 13



ISO 27022 Guidance on ISMS processes

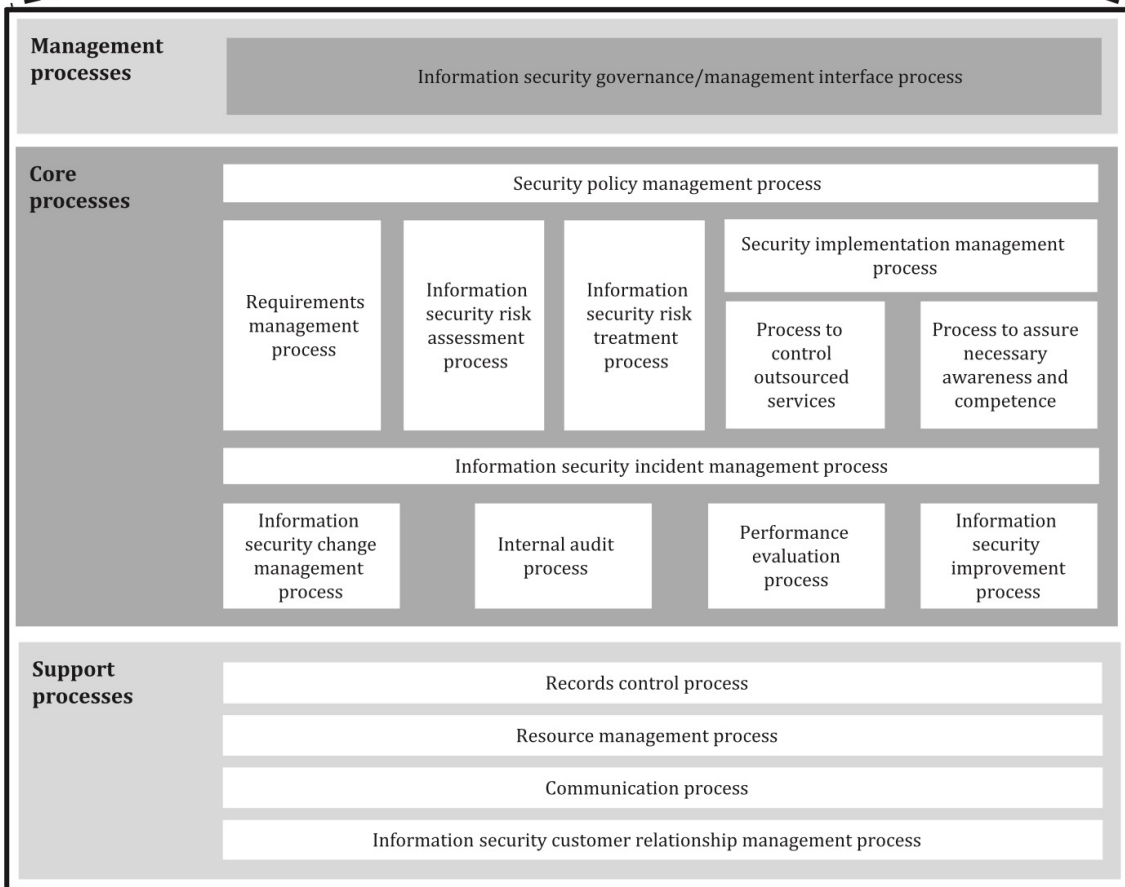
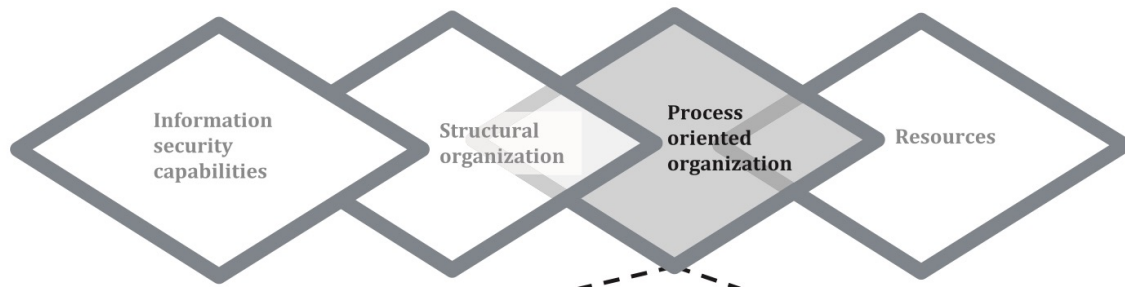


This document defines a **process reference model (PRM)** for the domain of information security management, which is meeting the criteria defined in ISO/IEC 33004 for process reference models.

It is intended to guide users of ISO/IEC 27001 to:

- incorporate the process approach as described by ISO/IEC 27000:2018, 4.3, within the ISMS;
- be aligned to all the work done within other standards of the ISO/IEC 27000 family from the perspective of the operation of ISMS processes
- support users in the operation of an ISMS - this document is complementing the requirements-oriented perspective of ISO/IEC 27003 with an operational, process-oriented point of view.

Number of pages: 43



Each process of this PRM is described in terms of:

- process category
- brief description
- process flowchart
- objective/purposes
- input and results
- activities/functions
- references

Figure 1 — ISMS process reference model

- **ISO 27000: Overview and vocabulary**
- **ISO 27001: ISMS Requirements**
- **ISO 27002: IS controls**
- **ISO 27003: ISMS Guidance**
- ISO 27004: Monitoring and Measurement
- **ISO 27005: ISRM Guidance**
- ISO 27006: Requirements for bodies providing audit and certification of ISMS (and PIMS) (**set**)
- **ISO 27007: Guidelines for ISMS auditing**
- **ISO 27008: Guidelines for the assessment of IS controls**
- ~~ISO 27009: Sector specific application of ISO 27001 [Withdrawn]~~
- ISO 27010: ISM for inter-sector and inter-organizational communications
- ISO 27011: IS controls for telecommunications organizations
- ISO 27012 – No standard
- ISO 27013: Guidance on the integrated implementation of ISO 27001 and ISO 20000-1
- **ISO 27014: IS Governance**
- ~~ISO 27015: ISM for financial services [Withdrawn]~~
- ISO 27016: Organizational economics
- **ISO 27017: IS controls for cloud services**
- **ISO 27018: Code of practice for protection of PII in public clouds acting as PII processors**
- ISO 27019: IS controls for the energy utility industry
- ISO 27020 – no ISMS standard
- ISO 27021: Competence requirements for ISMS professionals
- **ISO 27022: Guidance on ISMS processes**
- ~~ISO 27023: Mapping the revised editions (2005 and 2013) [withdrawn]~~
- ISO 27024: ISO 27001 in Governmental / Regulatory requirements [Under development]
- ISO 27026 and ISO 27027 – no ISMS standards
- ISO 27028 Guidance on ISO/IEC 27002 attributes [Under development]
- ISO 27029: Additional document for ISO/IEC 27002 and ISO and IEC standards [Under development]
- ISO 27030 – No standard
- **ISO 27031: Guidelines for information and communication technology readiness for business continuity**
- ISO 27032: Guidelines for Internet security
- ISO 27033: Network security (**set**)
- ISO 27034: Application security (**set**)
- **ISO 27035: IS incident management (set)**
- **ISO 27036: Supplier relationships (set)**
- ISO 27037: Guidelines for identification, collection, acquisition and preservation of digital evidence
- ISO 27038: Specification for digital redaction
- ISO 27039: IDPS
- ISO 27040: Storage security
- ISO 27041: Guidance on assuring suitability and adequacy of incident investigative method
- ISO 27042: Guidelines for the analysis and interpretation of digital evidence
- ISO 27043: Incident investigation principles and processes
- ISO 27071: Security recommendations for establishing trusted connections between devices and services
- ISO 27090: Guidance for addressing security threats and failures in AI systems [Under development]
- ISO 27091: Privacy protection (AI) [Under development]
- ISO 27099: Practices and policy framework (PKI)
- **ISO 27100: Cybersecurity. Overview and concepts**
- ISO 27102: Guidelines for cyber-insurance
- ISO 27103: Cybersecurity and ISO and IEC Standards
- ISO 27400: IoT security and privacy — Guidelines
- ISO 27550: Privacy engineering for system life cycle processes
- ISO 27555: Guidelines on PII deletion
- ISO 27556: User-centric privacy preferences management framework
- **ISO 27557: Privacy risk management**
- **ISO 27701: PIMS**
- ISO 27799: ISM in health



For Beginners

ISO 27000

ISO 27001

ISO 27002

ISO 27003

ISO 27005

ISO 19011

For Advanced

ISO 27701

ISO 27035

ISO 27036

ISO 27100

For Experts

ISO 27004

ISO 27007

ISO 27008

ISO 27014

ISO 27022

Other
(e.g., industry-specific)



Thanks, and good luck!

www.linkedin.com/in/andreyprozorov

www.patreon.com/AndreyProzorov



ISO Survey 2022: ISO 27001 certificates

by Andrey Prozorov, CISM, CIPP/E, CDPSE, LA 27001
www.patreon.com/AndreyProzorov

1.0, 10.10.2022

ISO 27001:2022. What has changed?

by Andrey Prozorov, CISM, CIPP/E, CDPSE, LA 27001
www.patreon.com/AndreyProzorov

1.0, 25.10.2022

ISO 27005:2022 Overview

by Andrey Prozorov, CISM, CIPP/E, CDPSE, LA 27001
www.patreon.com/AndreyProzorov

1.0, 28.10.2022

ISO 27001:2022. Implementation Approaches

by Andrey Prozorov, CISM, CIPP/E, CDPSE, LA 27001
www.patreon.com/AndreyProzorov

1.0, 24.07.2023

ISO 27001 Introduction

by Andrey Prozorov, CISM, CIPP/E, CDPSE, LA 27001
www.patreon.com/AndreyProzorov

1.0, 23.11.2022



ISO 27001:2022. How to implement an ISMS using the ISMS Implementation Toolkit

by Andrey Prozorov, CISM, CIPP/E, CDPSE, LA 27001
www.patreon.com/AndreyProzorov

1.0, 06.08.2023

ISO 27001:2022. How to conduct an ISMS Gap Analysis

by Andrey Prozorov, CISM, CIPP/E, CDPSE, LA 27001
www.patreon.com/AndreyProzorov

1.0, 15.05.2023

ISO 27001:2022. ISMS Scope

by Andrey Prozorov, CISM, CIPP/E, CDPSE, LA 27001
www.patreon.com/AndreyProzorov

1.0, 19.07.2023

ISO 27001:2022 Tips and Tricks. How to accelerate the implementation

by Andrey Prozorov, CISM, CIPP/E, CDPSE, LA 27001
www.patreon.com/AndreyProzorov

1.0, 01.06.2023

ISO 27001:2022. How to use ChatGPT for an ISMS implementation?

by Andrey Prozorov, CISM, CIPP/E, CDPSE, LA 27001
www.patreon.com/AndreyProzorov

1.0, 25.05.2023

ISO 27001:2022. All about a Statement of Applicability (SoA)

by Andrey Prozorov, CISM, CIPP/E, CDPSE, LA 27001
www.patreon.com/AndreyProzorov

1.0, 10.03.2023

ISO 27001:2022. How to prepare for a certification audit

by Andrey Prozorov, CISM, CIPP/E, CDPSE, LA 27001
www.patreon.com/AndreyProzorov

1.2, 15.05.2023

My ISMS-related presentations - www.patreon.com/posts/quick-links-75788060

